



**Ministry of Health and
Long-Term Care**

**Ministère de la Santé et des Soins
de longue durée**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection prévue
sous la Loi de 2007 sur les foyers
de soins de longue durée**

**Long-Term Care Homes Division
Long-Term Care Inspections Branch**

**Division des foyers de soins de
longue durée
Inspection de soins de longue durée**

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Public Copy/Copie du public

Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
May 6, 2019	2019_694166_0010	003421-18, 003425- 18, 032562-18, 032563-18, 032564-18	Follow up

Licensee/Titulaire de permis

Medlaw Corporation Limited
42 Elgin Street Thornhill ON L3T 1W4

Long-Term Care Home/Foyer de soins de longue durée

Pinecrest Nursing Home (Bobcaygeon)
3418 County Road 36, R.R. #2 BOBCAYGEON ON K0M 1A0

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

CAROLINE TOMPKINS (166), CHANTAL LAFRENIERE (194)

Inspection Summary/Résumé de l'inspection



The purpose of this inspection was to conduct a Follow up inspection.

This inspection was conducted on the following date(s): April 29, 30, May 1, 2, 3, 2019

Log# 032562-18, follow up to a Compliance Order(CO) related to furnishings and equipment, log# 003421-18, follow up to a CO related to the qualifications of Personal Support Workers, log #032564-18, follow up to a CO, related to water temperatures, log #003425-18, follow up to a CO, related to qualifications of Food Service Workers, log #003263-18, follow up to a CO, related to resident -staff communication and response system were inspected concurrently.

During the course of the inspection, the inspector(s) spoke with the Director of Care, Administrator, Residents, Maintenance staff, Housekeeping staff, Food Service Supervisor, Personal Support Workers and Food Service Workers.

During the course of this inspection, the Inspectors observed and tested the resident to staff communication-response system in resident rooms, common areas and outdoor resident areas. The Inspectors tested water temperatures in random areas where residents have access to water, reviewed the licensee's records of water temperatures. The Inspectors reviewed the maintenance log and communication binder. The Inspectors observed the condition of the bathing tubs and showers, the walls and floors in the tub room, windows in residents' rooms and in common areas.

The following Inspection Protocols were used during this inspection:

Accommodation Services - Maintenance

Food Quality

Safe and Secure Home

Sufficient Staffing

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)



The following previously issued Order(s) were found to be in compliance at the time of this inspection:

Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:

REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / DE L'INSPECTION	NO	INSPECTOR ID #/ NO DE L'INSPECTEUR
LTCHA, 2007 S.O. 2007, c.8 s. 15. (2)	CO #001	2018_716554_0007		194
O.Reg 79/10 s. 17. (1)	CO #002	2018_716554_0007		194
O.Reg 79/10 s. 47. (1)	CO #002	2017_673554_0023		166
O.Reg 79/10 s. 78. (1)	CO #006	2017_673554_0023		166
O.Reg 79/10 s. 90. (2)	CO #003	2018_716554_0007		166



NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

Issued on this 6th day of May, 2019

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs



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Original report signed by the inspector.