

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central East District**

33 King Street West, 4th Floor  
Oshawa, ON, L1H 1A1  
Telephone: (844) 231-5702

## Public Report

**Report Issue Date:** February 27, 2025

**Inspection Number:** 2025-1227-0002

**Inspection Type:**

Critical Incident

**Licensee:** Medlaw Corporation Limited

**Long Term Care Home and City:** Pinecrest Nursing Home (Bobcaygeon),  
Bobcaygeon

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): February 24-27, 2025

The following intake(s) were inspected:

- Intake: #00132873 - CI #2731-000015-24 - COVID-19 Outbreak
- Intake: #00137664 - CI #2731-000002-25 - Fall of resident with injury

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control  
Falls Prevention and Management

## INSPECTION RESULTS

**WRITTEN NOTIFICATION: Infection prevention and control  
program**

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NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 102 (9) (b)**

Infection prevention and control program

s. 102 (9) The licensee shall ensure that on every shift,

(b) the symptoms are recorded and that immediate action is taken to reduce transmission and isolate residents and place them in cohorts as required. O. Reg. 246/22, s. 102 (9).

The licensee has failed to ensure that on every shift, immediate action was taken to reduce transmission and isolate a resident as required.

On November 23, 2024, a facility wide COVID-19 outbreak was declared. On November 24, 2024, a resident was febrile during the evening shift. The resident was placed on isolation during the day shift of November 25, 2024 and had a positive Rapid Antigen Test (RAT).

**Sources:** A resident's progress notes on PointClickCare (PCC), the home's emergency response debrief from December 19, 2024 and an interview with IPAC Lead #106.

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**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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