



**Ministry of Health and  
Long-Term Care**  
**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**  
**Rapport d'inspection  
prévue le Loi de 2007 les  
foyers de soins de longue**

**Health System Accountability and Performance  
Division  
Performance Improvement and Compliance Branch**  
**Division de la responsabilisation et de la  
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**Public Copy/Copie du public**

| Date(s) of inspection/Date(s) de<br>l'inspection | Inspection No/ No de l'inspection | Type of Inspection/Genre<br>d'inspection |                   |
|--|-----------------------------------|--|-------------------|
| Apr 13, 25, 2012                                 | 2012_036126_0009                  | Complaint                                | Log # O-000183-12 |

**Licensee/Titulaire de permis**

1663432 ONTARIO LTD.  
2212 GLADWIN CRESCENT, UNIT A-9, SUITE 200, OTTAWA, ON, K1B-5N1

**Long-Term Care Home/Foyer de soins de longue durée**

PINECREST NURSING HOME (2797)  
101 PARENT STREET, P.O. BOX 250, PLANTAGENET, ON, K0B-1L0

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

LINDA HARKINS (126)

**Inspection Summary/Résumé de l'inspection**

The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector(s) spoke with the Administrator, the Director of Care, one Registered Nurse and one Registered Practical Nurse and two Health care Aides.

During the course of the inspection, the inspector(s) reviewed the residents health care records and observed care and services given to residents.

The following Inspection Protocols were used during this inspection:

Falls Prevention

Responsive Behaviours

There are no findings of Non-Compliance as a result of this inspection.

**NON-COMPLIANCE / NON-RESPECT DES EXIGENCES**



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| Legend  | Legendé  |
|---|--|
| WN – Written Notification<br>VPC – Voluntary Plan of Correction<br>DR – Director Referral<br>CO – Compliance Order<br>WAO – Work and Activity Order   | WN – Avis écrit<br>VPC – Plan de redressement volontaire<br>DR – Aiguillage au directeur<br>CO – Ordre de conformité<br>WAO – Ordres : travaux et activités  |
| Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.) | Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD. |
| The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.   | Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.  |

Issued on this 25th day of April, 2012

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

Lynne Duchesne  
for Linda Harkins.