

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

North District

159 Cedar St, Suite 403
Sudbury, ON, P3E 6A5
Telephone: (800) 663-6965

Public Report

Report Issue Date: May 22, 2025

Inspection Number: 2025-1603-0002

Inspection Type:

Critical Incident

Licensee: Board of Management of the District of Kenora

Long Term Care Home and City: Princess Court, Dryden

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): May 20, 21, 2025

The following intake(s) were inspected:

- An intake related to a fall of a resident resulting in injury.
- An intake related to an allegation of physical abuse of a resident by staff.
- An intake related to an allegation of physical abuse of a resident by a resident.

The following **Inspection Protocols** were used during this inspection:

Responsive Behaviours
Prevention of Abuse and Neglect
Falls Prevention and Management
Restraints/Personal Assistance Services Devices (PASD) Management

INSPECTION RESULTS

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WRITTEN NOTIFICATION: Mandatory Reporting

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 28 (1) 2.

Reporting certain matters to Director

s. 28 (1) A person who has reasonable grounds to suspect that any of the following has occurred or may occur shall immediately report the suspicion and the information upon which it is based to the Director:

2. Abuse of a resident by anyone or neglect of a resident by the licensee or staff that resulted in harm or a risk of harm to the resident.

The licensee failed to ensure an incident of physical abuse towards a resident, was reported immediately to the Director.

A resident had an altercation with another resident, and a Personal Support Worker (PSW) did not immediately report this incident to a Registered Nurse (RN).

Sources: Review of the home's investigation file; interviews with a PSW and an RN.

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