

**Inspection Report under
the Long-Term Care
Homes Act, 2007****Rapport d'inspection en vertu de
la Loi de 2007 sur les foyers de
soins de longue durée****Long-Term Care Operations Division
Long-Term Care Inspections Branch****Division des opérations relatives aux
soins de longue durée
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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Nov 6, 2020	2020_505103_0020	017369-20, 018040- 20, 018667-20, 020961-20, 021832-20	Critical Incident System

Licensee/Titulaire de permisProvidence Care Centre
752 King Street West KINGSTON ON K7L 4X3**Long-Term Care Home/Foyer de soins de longue durée**Providence Manor
275 Sydenham Street KINGSTON ON K7K 1G7**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

DARLENE MURPHY (103)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Critical Incident System inspection.

This inspection was conducted on the following date(s): November 3-6, 2020.

**Log #017369-20 (CIS #3005-000026-20) and Log #021832-20 (CIS #3005-000040-20)-resident falls that resulted in injuries,
Log #018040-20 (CIS #3005-000029-20)-alleged incident of staff to resident abuse,
Log #018667-20-follow-up to previously issued compliance order, and
Log #020961-20 (CIS #3005-000036-20)-resident incident that resulted in transfer to hospital.**

During the course of the inspection, the inspector(s) spoke with residents, Personal Support Workers (PSW), Dietary aides, the Registered Dietitian (RD), a Registered Nurse, the Assistant Director of Care (ADOC) and the Administrator.

During the course of the inspection, the inspector reviewed the submitted critical incidents (CIS'), the resident health care records, made observations related to resident dining, resident care and fall prevention measures and reviewed materials/memos related to the compliance order.

The following Inspection Protocols were used during this inspection:

Dining Observation

Falls Prevention

Prevention of Abuse, Neglect and Retaliation

Responsive Behaviours

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

The following previously issued Order(s) were found to be in compliance at the time of this inspection:

Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:

REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / DE L'INSPECTION	NO	INSPECTOR ID #/ NO DE L'INSPECTEUR
LTCHA, 2007 S.O. 2007, c.8 s. 6. (1)	CO #001	2020_717531_0017		103

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend	Légende
<p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

Issued on this 6th day of November, 2020

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.