

**Inspection Report under
the Long-Term Care
Homes Act, 2007****Rapport d'inspection en vertu de
la Loi de 2007 sur les foyers de
soins de longue durée****Long-Term Care Operations Division
Long-Term Care Inspections Branch****Division des opérations relatives aux
soins de longue durée
Inspection de soins de longue durée**Ottawa Service Area Office
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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Apr 13, 2021	2021_779641_0008	024988-20, 025502- 20, 000606-21, 002484-21, 002771- 21, 003460-21, 004113-21, 004533-21	Critical Incident System

Licensee/Titulaire de permisProvidence Care Centre
752 King Street West Kingston ON K7L 4X3**Long-Term Care Home/Foyer de soins de longue durée**Providence Manor
275 Sydenham Street Kingston ON K7K 1G7**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

CATHI KERR (641), WENDY BROWN (602)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Critical Incident System inspection.

This inspection was conducted on the following date(s): February 22, 23, 24, 25, 26, March 1, 15, 17, 18, 19, 22, 23, 2021.

This inspection was conducted in reference to intake logs #002771-21 - CIS #3005-000009-21; #002484-21 - CIS #3005-000008-21; #004533-21 - CIS #3005-000018-21; #024988-20 - CIS #3005-000053-20; and #004113-21 – CIS #3005-000017-21 related to residents having fallen resulting in an injury, and intake logs #003460-21 – CIS #3005-000015-21; #025502-20 – CIS #3005-000054-20; and #000606-21 – CIS #3005-000004-21 related to responsive behaviours of residents resulting in an injury to another resident.

During the course of the inspection, the inspector(s) spoke with the administrator, the Director of Care, the Assistant Director of Care, the Infection Prevention and Control Lead, the Regional Director of Infection Prevention and Control for the Licensee, the RAI Coordinator, the Assistant RAI coordinator, Registered Nurses, Registered Practical Nurses, Personal Support Workers, Physiotherapy Assistant, and residents.

During the course of the inspection, the inspectors conducted a tour of the home, made dining room and resident care observations, reviewed resident health care records, observed and reviewed infection control practices, and policies and procedures related to Infection Prevention and Control, Falls Prevention and Responsive Behaviours.

The following Inspection Protocols were used during this inspection:

**Falls Prevention
Infection Prevention and Control
Responsive Behaviours**

During the course of this inspection, Non-Compliances were not issued.

**0 WN(s)
0 VPC(s)
0 CO(s)
0 DR(s)
0 WAO(s)**

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend

WN – Written Notification
VPC – Voluntary Plan of Correction
DR – Director Referral
CO – Compliance Order
WAO – Work and Activity Order

Légende

WN – Avis écrit
VPC – Plan de redressement volontaire
DR – Aiguillage au directeur
CO – Ordre de conformité
WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 13th day of April, 2021

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.