



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prévus le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

London Service Area Office  
291 King Street, 4th Floor  
London ON N6B 1R8

Bureau régional de services de London  
291, rue King, 4<sup>ème</sup> étage  
London ON N6B 1R8

**Ministère de la Santé et des Soins de  
longue durée**

Division de la responsabilisation et de la performance du  
système de santé  
Direction de l'amélioration de la performance et de la  
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<b>Date of inspection/Date de l'inspection</b> June 02, 2011	<b>Inspection No/ d'inspection</b> 2011_172_933_02Jun102952	<b>Type of Inspection/Genre d'inspection</b> Complaint L00148
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<b>Licensee/Titulaire</b> Provincial Nursing Home Limited Partnership , 1090 Morand Street, Windsor, ON N9G 1J6
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<b>Long-Term Care Home/Foyer de soins de longue durée</b> Queensway Nursing Home, Division of Provincial Nursing Home Limited Partnership, 100 Queen St. E. Hensall, ON N0M 1X0
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<b>Name of Inspector/Nom de l'inspecteur</b> Joan L. Woodley #172
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**Inspection Summary/Sommaire d'inspection**

The purpose of this inspection was to conduct a Complaint inspection related to medical and nursing care.

During the course of the inspection, the inspector spoke with: the Resident, the POA for Care for the Resident, the Administrator.

During the course of the inspection, the inspector: reviewed the health care record, and observed lunch.

The following Inspection Protocol was used: Continence Care and Bowel Management during this inspection:

There are no findings of Non-Compliance as a result of this inspection.



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Rapport  
d'inspection prévue  
le *Loi de 2007 les  
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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.	
		<i>Jean D. Hodley</i>	
Title:	Date:	Date of Report:	
		<i>June 06, 2011</i>	