



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prevue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Hamilton Service Area Office
119 King Street West, 11th Floor
Hamilton, ON L8P 4Y7

Bureau régional de services de Hamilton
119, rue King Ouest, 11^{ém} étage
Hamilton, ON L8P 4Y7

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

Telephone: 905-546-8294
Facsimile: 905-546-8255

Téléphone: 905-546-8294
Télécopieur: 905-546-8255

Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date of inspection/Date de l'inspection 08 December 2010	Inspection No/ d'inspection 2010_127_8523_07Dec174557	Type of Inspection/Genre d'inspection Follow Up (H-02962)
Licensee/Titulaire The Governing Council of the Salvation Army in Canada, 2 Overlea Blvd, Toronto ON M4H 1P4		
Long-Term Care Home/Foyer de soins de longue durée R. & H. Lawson Eventide Home, 5050 Jepson, Niagara Falls ON		
Name of Inspector(s)/Nom de l'inspecteur(s) Richard Hayden, Long Term Care Homes Inspector – Environmental Health #127		
Inspection Summary / Sommaire d'inspection		
<p>The purpose of this inspection was to conduct a follow up inspection regarding the following previously identified non-compliance:</p> <p>Follow-up Inspection – 08 April 2010</p> <ul style="list-style-type: none"> • Area of non-compliance: CIA, R.S.O 1990, c. C.9, s. 9.16 • unmet criteria: M3.3 and O4.14 <p>During the course of the inspection, the inspector spoke with the administrator, director of care, director of environmental services, registered staff and housekeeping staff.</p> <p>During the course of the inspection, the inspector undertook a visual inspection of all areas of the home where previous non-compliance was identified and reviewed updated policy and procedures.</p> <p>The following Inspection Protocols were used during this inspection:</p> <ul style="list-style-type: none"> • Accommodation Services – Laundry • Accommodation Services – Maintenance • Infection Prevention and Control <p><input checked="" type="checkbox"/> Findings of Non-Compliance were found during this inspection. The following action was taken:</p> <p>1 WN 1 VPC</p> <p>Corrected Non-Compliance is listed in the section titled Corrected Non-Compliance.</p>		

NON-COMPLIANCE / Non-respectés

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigences prevue le paragraph 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prevue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with LTCHA, 2007, c. 8, s. 15 (2)(c):

15.(2) Every licensee of a long-term care home shall ensure that,

(c) the home, furnishings and equipment are maintained in a safe condition and in a good state of repair.

Findings:

08 December 2010


The walls and door frames were damaged, deeply gouged and/or the paint was chipped or flaking off in several sections of hallway on 1st and 3rd floors as well as several resident rooms. This was identified on previous inspections.

The wooden surfaces of lounge chairs in all areas and dining room chairs presented with significant wear to the finishes as well as scratches, dents and gouges. This was identified on previous inspections.

Additional Required Actions:

VPC - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction to be implemented voluntarily for achieving compliance with maintaining the walls, doors, lounge chairs and dining room chairs in a good state of repair.

CORRECTED NON-COMPLIANCE / Non-respects à Corrigé				
REQUIREMENT EXIGENCE	TYPE OF ACTION/ORDER	ACTION/ ORDER #	INSPECTION REPORT #	INSPECTOR ID #
CIA, R.S.O 1990, c. C.9, s. 9.16 , LTC Homes Program Manual now found in <i>LTCHA, 2007</i> , c.8., s. 5 and O. Reg. 79/10, s.91			Follow-up Inspection – 08 April 2010	127
M3.3 , LTC Homes Program Manual now found in <i>LTCHA, 2007</i> , c.8., s. 5			Follow-up Inspection – 08 April 2010	127
O4.14 , LTC Homes Program Manual now found in <i>LTCHA, 2007</i> , c.8., s. 15.(1)(b) and O. Reg. 79/10, s.89.(1)(c)			Follow-up Inspection – 08 April 2010	127

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.	
			
Title:	Date:	Date of Report (if different from date(s) of inspection). <i>16 December 2010</i>	