

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

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Original Public Report

Report Issue Date: November 30, 2022	
Inspection Number: 2022-1306-0001	
Inspection Type: Critical Incident System	
Licensee: Riverside Health Care Facilities Inc.	
Long Term Care Home and City: Rainy River Health Centre, Rainy River	
Lead Inspector Steven Naccarato (744)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY

<p>The Inspection occurred on the following date(s): November 1-2, 2022.</p> <p>The following intake was inspected:</p> <ul style="list-style-type: none"> An intake related to a resident fall resulting in an injury.
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The following **Inspection Protocols** were used during this inspection:

- Falls Prevention and Management
- Infection Prevention and Control

INSPECTION RESULTS

WRITTEN NOTIFICATION: Infection Prevention and Control Program

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O.Reg. 246/22, s. 102 (7) 11.

The licensee has failed to ensure that the hand hygiene program implemented by the home, was in accordance with the standards or protocols issued by the Director, with respect to support for residents to perform hand hygiene prior to receiving meals.

Rationale and Summary

The Inspector observed that residents were not provided assistance with handwashing prior to the start of a meal service.

The “Infection Prevention and Control (IPAC) Standard for Long-Term Care Homes” outlined that the home’s hand hygiene program was to include support for residents to perform hand hygiene prior to receiving meals; however, the home’s hand hygiene program did not include this direction.

In an interview with the Administrator, they stated that they were aware of concerns with the home’s hand hygiene program, and they were working towards addressing the concerns specific to resident hand hygiene.

Sources: Inspector observations during lunch meal service; “Infection Prevention and Control (IPAC) Standard for Long-Term Care Homes” (April 2022); Home's policy titled “Hand Hygiene Policy” last reviewed date November 19, 2021; Home's policy titled “Hand Hygiene Procedure” last reviewed date November 19, 2021; Interviews with the Administrator/Director of Care and other staff.

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