

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection en vertu
de la Loi de 2007 sur les
foyers de soins de longue
durée**

**Long-Term Care Operations Division
Long-Term Care Inspections Branch**

**Division des opérations relatives aux
soins de longue durée
Inspection de soins de longue durée**

Ottawa Service Area Office
347 Preston St Suite 420
OTTAWA ON K1S 3J4
Telephone: (613) 569-5602
Facsimile: (613) 569-9670

Bureau régional de services d'Ottawa
347 rue Preston bureau 420
OTTAWA ON K1S 3J4
Téléphone: (613) 569-5602
Télécopieur: (613) 569-9670

Amended Public Copy/Copie modifiée du rapport public

Report Date(s)/ Date(s) du Rapport	Inspection No/ No de l'inspection	Log #/ No de registre	Type of Inspection / Genre d'inspection
Nov 04, 2020	2020_818502_0011 (A1)	017015-20	Complaint

Licensee/Titulaire de permis

Bruyère Continuing Care Inc.
43 Bruyère Street OTTAWA ON K1N 5C8

Long-Term Care Home/Foyer de soins de longue durée

Residence Saint-Louis
879 Chemin Parc Hiawatha OTTAWA ON K1C 2Z6

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

Amended by JULIENNE NGONLOGA (502) - (A1)

Amended Inspection Summary/Résumé de l'inspection modifié

The amendment was to rewrite the report and explain the scenarios in order to clarify the non-compliance.

Issued on this 4 th day of November, 2020 (A1)

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.

**Inspection Report under
*the Long-Term Care
Homes Act, 2007***

**Rapport d'inspection en vertu
de la Loi de 2007 sur les
foyers de soins de longue
durée**

**Long-Term Care Operations Division
Long-Term Care Inspections Branch**

**Division des opérations relatives aux
soins de longue durée
Inspection de soins de longue durée**

Ottawa Service Area Office
347 Preston St Suite 420
OTTAWA ON K1S 3J4
Telephone: (613) 569-5602
Facsimile: (613) 569-9670

Bureau régional de services d'Ottawa
347 rue Preston bureau 420
OTTAWA ON K1S 3J4
Téléphone: (613) 569-5602
Télécopieur: (613) 569-9670

Amended Public Copy/Copie modifiée du rapport public

Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Nov 04, 2020	2020_818502_0011 (A1)	017015-20	Complaint

Licensee/Titulaire de permis

Bruyère Continuing Care Inc.
43 Bruyère Street OTTAWA ON K1N 5C8

Long-Term Care Home/Foyer de soins de longue durée

Residence Saint-Louis
879 Chemin Parc Hiawatha OTTAWA ON K1C 2Z6

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

Amended by JULIENNE NGONLOGA (502) - (A1)

Amended Inspection Summary/Résumé de l'inspection

**Inspection Report under
*the Long-Term Care
Homes Act, 2007***

**Rapport d'inspection en vertu
de la Loi de 2007 sur les
foyers de soins de longue
durée**

The purpose of this inspection was to conduct a Complaint inspection.

**This inspection was conducted on the following date(s): September 1 and 3,
2020. (Off-site)**

During the course of this inspection intake log #017015-20 was inspected.

**During the course of the inspection, the inspector(s) spoke with The placement
coordinator and Assistant Director of Care (ADOC).**

**The following Inspection Protocols were used during this inspection:
Admission and Discharge**

During the course of the original inspection, Non-Compliances were issued.

1 WN(s)

1 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.)</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 44. Authorization for admission to a home

Specifically failed to comply with the following:

s. 44. (7) The appropriate placement co-ordinator shall give the licensee of each selected home copies of the assessments and information that were required to have been taken into account, under subsection 43 (6), and the licensee shall review the assessments and information and shall approve the applicant's admission to the home unless,

(a) the home lacks the physical facilities necessary to meet the applicant's care requirements; 2007, c. 8, s. 44. (7).

(b) the staff of the home lack the nursing expertise necessary to meet the applicant's care requirements; or 2007, c. 8, s. 44. (7).

(c) circumstances exist which are provided for in the regulations as being a ground for withholding approval. 2007, c. 8, s. 44. (7).

s. 44. (9) If the licensee withholds approval for admission, the licensee shall give to persons described in subsection (10) a written notice setting out,

(a) the ground or grounds on which the licensee is withholding approval; 2007, c. 8, s. 44. (9).

(b) a detailed explanation of the supporting facts, as they relate both to the home and to the applicant's condition and requirements for care; 2007, c. 8, s. 44. (9).

(c) an explanation of how the supporting facts justify the decision to withhold approval; and 2007, c. 8, s. 44. (9).

(d) contact information for the Director. 2007, c. 8, s. 44. (9).

Findings/Faits saillants :

(A1)

1. The licensee has failed to consider and approve applicants #001, #002 and #003's admission to the home based upon assessments and information that were provided to the home by the placement co-ordinator unless the licensee had grounds for withholding approval as specified by this legislation.

1. Applicant #001 care requirements included a scheduled care outside the long-term care (LTC) home.

Although, the home has Infection Prevention and Control Program (IPAC) and conduct daily active screening for Covid-19 as per Directive #3, they withheld approval for admission.

**Inspection Report under
*the Long-Term Care
Homes Act, 2007***

**Rapport d'inspection en vertu
de la Loi de 2007 sur les
foyers de soins de longue
durée**

The home ground to withhold the application was a potential exposure to covid-19 during the applicant's scheduled care, which is not specified by this legislation.

2. Applicants #002 and #003's care requirements and interventions were identified in the referral management document from the LIHN.

The home ground to withhold applicants #002 and #003's applications for admission was a lack of nursing mental health expertise and the resources available /accessible in specialized care for their age group, which is not specified by this legislation.

Sources: Written notice, Resident Assessment Instrument (RAI), Behavioural Assessment, Placement coordinator, ADOC. [s. 44. (7)]

2. The licensee has failed to give to applicants #001, #002, #003 and the appropriate placement co-ordinator a written notice setting out:
(b) a detailed explanation of the supporting facts, as they relate both to the home and to the applicant's condition and requirements for care; and,
(c) an explanation of how the supporting facts justify the decision to withhold approval.

The ground to withheld applicant #001's application for admission was applicant with hemodialysis. The ground to withheld applicants #002 and #003's application for admission was the lack of nursing mental health expertise and the resources available /accessible in mental health for long-term care's resident under the age of 65-year-old.

The written notices sent to applicant #001, #002 and #003 did not provide detailed explanation of the supporting facts, as they relate both to the home and to the applicant's condition and requirements for care, and an explanation of how the supporting facts justify the decision to withhold approval, which are required details contained in s. 44. (9)(b)(c) of the Act.

Sources: Written notice, ADOC. [s. 44. (9)]

Additional Required Actions:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance - to approve the applicant's admission to the home under LCTHA, 2007, S.O., c. 8, s. 44. (7) of the Long-Term Care Homes Act, 2007, and - If the licensee withholds approval for admission, the licensee shall give to persons described in subsection (10) a written notice setting out, the required details contained in s. 44. (9)., to be implemented voluntarily.

Issued on this 4 th day of November, 2020 (A1)

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.