

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

Report Issue Date: August 30, 2024

Inspection Number: 2024-1508-0004

Inspection Type:
Critical Incident

Licensee: Bruyère Continuing Care Inc.

Long Term Care Home and City: Residence Saint-Louis, Ottawa

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): August 27, 28, 29, 30, 2024

The following intake(s) were inspected:

- Intake: #00119978 (CI #3013-000026-24) - related to resident to resident physical abuse.
- Intake: #00122907 (CI #3013-000030-24) - related to a fall resulting in a significant injury and change in condition.

The following intakes were completed in this inspection:

- Intake: #00120734 (CI #3013-000028-24) - related to a fall resulting in a significant change in condition.

The following Inspection Protocols were used during this inspection:

Infection Prevention and Control
Responsive Behaviours
Falls Prevention and Management



Inspection Report Under the
Fixing Long-Term Care Act, 2021

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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.