

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: January 27, 2025

Inspection Number: 2025-1508-0002

Inspection Type:
Complaint

Licensee: Bruyère Continuing Care Inc.

Long Term Care Home and City: Residence Saint-Louis, Ottawa

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 20, 21, 23, 24, 2025

The inspection occurred offsite on the following date(s): January 23, 2025

The following intake was inspected:

- Intake: #00134667 - Complaint related to concerns regarding the care of a resident.

The following Inspection Protocols were used during this inspection:

Resident Care and Support Services
Food, Nutrition and Hydration
Infection Prevention and Control

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INSPECTION RESULTS

WRITTEN NOTIFICATION: Plan of care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (10) (b)

Plan of care

s. 6 (10) The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time when,
(b) the resident's care needs change or care set out in the plan is no longer necessary; or

The licensee has failed to ensure that a resident was reassessed when their care needs changed.

Sources: Progress notes and interviews with staff members.

WRITTEN NOTIFICATION: Nutritional care and hydration programs

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 74 (2) (e) (i)

Nutritional care and hydration programs

s. 74 (2) Every licensee of a long-term care home shall ensure that the programs include,

(e) a weight monitoring system to measure and record with respect to each resident,

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(i) weight on admission and monthly thereafter, and

The licensee has failed to ensure that a resident's monthly weight was taken on a specific month.

Sources: Monthly Weight Record, progress notes and interviews with staff members.