



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévus le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

London Service Area Office
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London ON N6B 1R8

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291, rue King, 4^{ème} étage
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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
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Date(s) of inspection/Date de l'inspection February 16, 2011	Inspection No/ d'inspection 2011_115_1149_16Feb115601	Type of Inspection/Genre d'inspection Complaint L-00135
Licensee/Titulaire Richmond Terrace Limited, 244 Central Ave., London, ON., N6B 2C8		
Long-Term Care Home/Foyer de soins de longue durée Richmond Terrace, 89 Rankin Avenue, Amherstburg, ON., N9V 1E7		
Name of Inspector(s)/Nom de l'inspecteur(s) Terri Daly #115		
Inspection Summary/Sommaire d'inspection		
The purpose of this inspection was to conduct a complaint inspection related to care and services. During the course of the inspection, the inspector spoke with the Director of Care and 1 Registered Practical Nurse. During the course of the inspection, the inspector reviewed the clinical record of 1 resident. The following Inspection Protocols were used during this inspection: Personal Support Services Inspection Protocol ☒ There are no findings of Non-Compliance as a result of this inspection.		

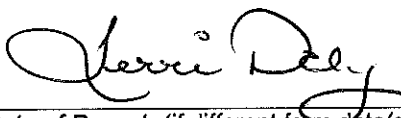


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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
		
Title:	Date:	Date of Report: (if different from date(s) of inspection). February 25, 2011