

Inspection Report under  
the Long-Term Care  
Homes Act, 2007

Rapport d'inspection en vertu de  
la Loi de 2007 sur les foyers de  
soins de longue durée

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

Division des opérations relatives aux  
soins de longue durée  
Inspection de soins de longue durée

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<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Apr 1, 2022	2022_896745_0007	018933-21, 001587-22	Critical Incident System

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**Licensee/Titulaire de permis**

Richmond Terrace Limited  
284 Central Avenue London ON N6B 2C8

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**Long-Term Care Home/Foyer de soins de longue durée**

Richmond Terrace  
89 Rankin Avenue Amherstburg ON N9V 1E7

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

CHERYL MCFADDEN (745), JULIE DALESSANDRO (739)

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**Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): March 29, 30 and 31, 2022.**

**The following Critical Incident (CI) intakes were completed within this inspection:  
Log #001587-22 / CI: 1149-000003-22, related to falls prevention.**

**The following, Follow-up intakes were completed within this inspection:  
Log #018933-21 for compliance order (CO) #001 from inspection  
#2021\_533115\_0005 with compliance due date (CDD) Jan 17, 2022, related to r. 33  
(1)**

**During the course of the inspection, the inspector(s) spoke with the Director of Clinical Services, the Associate Director of Clinical Services, a Registered Nurse, two Registered Practical Nurses, the IPAC Lead, three Personal Support Workers, housekeeper and residents.**

**The inspectors also reviewed clinical records, plans of care, documents related to inspection topics and made observations of residents activities and care.**

**The following Inspection Protocols were used during this inspection:  
Falls Prevention  
Infection Prevention and Control  
Personal Support Services**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**

The following previously issued Order(s) were found to be in compliance at the time of this inspection:

Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:

REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / DE L'INSPECTION	NO	INSPECTOR ID #/ NO DE L'INSPECTEUR
O.Reg 79/10 s. 33. (1)	CO #001	2021_533115_0005		745

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

Legend	Légende
<p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

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**Issued on this 1st day of April, 2022**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**