

Ministry of Long-Term Care

Long-Term Care Operations Division

Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor

London, ON, N6A 5R2

Telephone: (800) 663-3775

Original Public Report

Report Issue Date: May 11, 2023

Inspection Number: 2023-1038-0002

Inspection Type:

Complaint

Critical Incident System

Licensee: Richmond Terrace Limited

Long Term Care Home and City: Richmond Terrace, Amherstburg

Lead Inspector

Jennifer Bertolin (740915)

Inspector Digital Signature

Jennifer Bertolin

Digitally signed by Jennifer Bertolin
Date: 2023.05.11 15:36:25 -04'00'

Additional Inspector(s)

Julie D'Alessandro (739)

Adriana Congi (000751)

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s):

May 3-5 2023

May 8 -10, 2023

The following intake(s) were inspected:

Intake: #00003617 - [CI: 1149-000009-22]-Prevention of Abuse and Neglect

Intake: #00021102 - [IL-10394-AH/1149-000005-23]- Fall Prevention and Management

Intake: #00022618 - [IL-11047-AH/1149-000006-23]-Fall Prevention and Management

Intake: #00086044 - [1149-000017-23]- Fall Prevention and Management

Intake: #00085508 - [IL-12053-LO]- Fall Prevention and Management; Medication

Management; Reporting and Complaints

The following **Inspection Protocols** were used during this inspection:

Medication Management

Infection Prevention and Control

Prevention of Abuse and Neglect



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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Reporting and Complaints
Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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