

**Inspection Report under
the Long-Term Care
Homes Act, 2007****Rapport d'inspection en vertu de
la Loi de 2007 sur les foyers de
soins de longue durée****Long-Term Care Operations Division
Long-Term Care Inspections Branch****Division des opérations relatives aux
soins de longue durée
Inspection de soins de longue durée**Ottawa Service Area Office
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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Jun 30, 2021	2021_779641_0018	007678-21, 008626- 21, 008637-21, 008703-21	Complaint

Licensee/Titulaire de permisThe Corporation of the City of Kingston
216 Ontario Street Kingston ON K7L 2Z3**Long-Term Care Home/Foyer de soins de longue durée**Rideaucrest Home
175 Rideau Street Kingston ON K7K 3H6**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

CATHI KERR (641)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): June 4, 7, 9, 10, 11, 14, 15, 2021 onsite and June 8, 2021 offsite.

This inspection was conducted in reference to intake logs #008637-21, #008703-21, CIS #M569-000018-21 related to resident care and a resident having fallen sustaining injury; and intake logs #007678-21 and #008626-21 related to resident care.

During the course of the inspection, the inspector(s) spoke with the Administrator, the Acting Director of Care, the Assistant Director of Care, the Infection Protection and Control Lead, Registered Nurses, Registered Practical Nurses, Personal Support Workers, Restorative Care Associate, Dietary Aides, Housekeeping Services, and residents.

During this inspection the Inspector completed a tour of the home, observed residents' environments, the provision of care and services to residents, reviewed relevant resident health care records, and policies and procedures related to Zero tolerance of abuse and neglect, Infection Prevention and Control, Falls Prevention and Preventing Heat Related Illnesses.

The following Inspection Protocols were used during this inspection:

Dignity, Choice and Privacy

Falls Prevention

Infection Prevention and Control

Personal Support Services

Prevention of Abuse, Neglect and Retaliation

Safe and Secure Home

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend

WN – Written Notification
 VPC – Voluntary Plan of Correction
 DR – Director Referral
 CO – Compliance Order
 WAO – Work and Activity Order

Légende

WN – Avis écrit
 VPC – Plan de redressement volontaire
 DR – Aiguillage au directeur
 CO – Ordre de conformité
 WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 30th day of June, 2021

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.