



**Inspection Report
under the Long-Term
Care Homes Act, 2007**

**Rapport d'inspection
prévue le Loi de 2007
les foyers de soins de
longue durée**

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
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Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection September 20, 2010	Inspection No/ d'inspection 2010_103_9569_20Sep133616	Type of Inspection/Genre d'inspection Complaint Log #O-000841
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Licensee/Titulaire
The Corporation of the City of Kingston, 216 Ontario St., Kingston, ON K7L 2Z3

Long-Term Care Home/Foyer de soins de longue durée
Rideaucrest Home, 175 Rideau St., Kingston, ON K7K 3H6 Fax# 613-530-2823

Name of Inspector(s)/Nom de l'inspecteur(s)
Darlene Murphy (ID#103)

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection related to the continence care needs of a resident, and staffing concerns in the areas of Director of Care, Resident Care Coordinator, Life Enrichment Worker and Personal Support Workers.

During the course of the inspection, the inspector spoke with Supervisor of Life Enrichment and Volunteer Services, Director of Care, 3 Personal Support Worker staff, 1 Registered Practical Nurse

During the course of the inspection, the inspector did walkthroughs on the unit to observe resident care and reviewed the resident health care record of 1 resident.

The following Inspection Protocols were used during this inspection:

- Continenence Care and Bowel Management
- Sufficient Staffing

There are no findings of Non-Compliance as a result of this inspection.

Findings of Non-Compliance were found during this inspection. The following action was taken:

1 WN



NON-COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with Ont. Regs 79/10 s.51

(2) Every Licensee of a long-term care home shall ensure that,
(g) residents who require continence care products have sufficient changes to remain clean, dry and comfortable

Findings:

1. A resident's wheelchair cushion cover was found to have "a stench of urine odor".
2. Personal support worker staff was unable to recall a specific incident when this resident had been incontinent of urine to the extent of requiring a full brief and clothing change. They did, however, confirm residents on occasion have been incontinent of urine to the point where a full clothing change has been required.

Inspector ID #: 103

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division
representative/Signature du (de la) représentant(e) de la Division de la
responsabilisation et de la performance du système de santé.

Dec 14/10 Darlene Murphy

Title: Date:

Date of Report: (if different from date(s) of inspection).