



**Ministry of Health and  
Long-Term Care**

**Ministère de la Santé et des Soins  
de longue durée**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection prévue  
sous la Loi de 2007 sur les foyers  
de soins de longue durée**

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**

**Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée**

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Télécopieur: (905) 433-3008

**Public Copy/Copie du public**

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<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Dec 10, 2018	2018_684604_0020	026806-18, 028462-18	Follow up

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**Licensee/Titulaire de permis**

ATK Care Inc.  
1386 Indian Grove MISSISSAUGA ON L5H 2S6

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**Long-Term Care Home/Foyer de soins de longue durée**

River Glen Haven Nursing Home  
160 High Street P.O. Box 368 Sutton West ON L0E 1R0

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

SHIHANA RUMZI (604)

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**Inspection Summary/Résumé de l'inspection**

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The purpose of this inspection was to conduct a Follow up inspection.

This inspection was conducted on the following date(s): December 4, 5, 6, and 7, 2018.

The following Compliance Orders (CO) where inspected:

- CO #001, issued within report #2018\_718604\_002, on July 16, 2018, under the Long Term Care Home's Act (LTCH) 2007. c. 8. s. 19 (1), abuse.
- CO #002, issued within report #2018\_718604\_002, on July 16, 2018, under the LTCH 2007. c. 8. s. 6 (7), plan of care.

During the course of the inspection, the inspector(s) spoke with Administrator, Director of Care (DOC), Behavior Services Ontario Recreation Therapist (BSORT), Registered Nurse (RN), Registered Practical Nurse (RPN), and Personal Support Worker (PSW).

During the course of the inspection the inspectors conducted observations of staff and resident interactions, meal observations, provision of care, conducted reviews of health records, staff training records, and relevant policies and procedures.

The following Inspection Protocols were used during this inspection:

Falls Prevention  
Responsive Behaviours

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

The following previously issued Order(s) were found to be in compliance at the time of this inspection:

Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:

REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / DE L'INSPECTION	NO	INSPECTOR ID #/ NO DE L'INSPECTEUR
LTCHA, 2007 S.O. 2007, c.8 s. 19. (1)	CO #001	2018_718604_0002		604
LTCHA, 2007 S.O. 2007, c.8 s. 6. (7)	CO #002	2018_718604_0002		604

### NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend	Légende
<p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>



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**Issued on this 10th day of December, 2018**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**