



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Hamilton Service Area Office
119 King Street West, 11th Floor
Hamilton ON L8P 4Y7

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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
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Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
March 28, 2011	2011_167_2915_28Mar102024	Inspection H- 01695 related to critical incident report
Licensee/Titulaire		
Oakwood Retirement Communities Inc. 325 Max Becker Drive, Suite 210 Kitchener, Ontario N2E 4H5		
Long-Term Care Home/Foyer de soins de longue durée		
Riverside Glen Long Term Care Facility 60 Woodlawn Road East Guelph, Ontario N1H 8M8		
Name of Inspector(s)/Nom de l'inspecteur(s)		
Marilyn Tone # 167		
Inspection Summary/Sommaire d'inspection		



The purpose of this inspection was to conduct an inspection related to a critical incident report.

During the course of the inspection, the inspector spoke with: the Director of Care

During the course of the inspection, the inspector: conducted a review of the health records for the identified resident.

The following Inspection Protocols were used in part or in whole during this inspection:
Personal Support Services Inspection protocol

There are no findings of Non-Compliance as a result of this inspection.

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. <i>Marilyn Iore</i>
Title:	Date:	Date of Report: (if different from date(s) of inspection). April 12, 2011