

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District
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Original Public Report	
Report Issue Date: December 20, 2022	
Inspection Number: 2022-1399-0002	
Inspection Type: Complaint	
Licensee: Schlegel Villages Inc.	
Long Term Care Home and City: The Village of Riverside Glen, Guelph	
Lead Inspector Helene Desabrais (615)	Inspector Digital Signature
Additional Inspector(s) Blake Webster [000689] was present during this inspection.	

INSPECTION SUMMARY

The Inspection occurred on the following date(s):
December 13, 14, 15 and 16, 2022.

The following intake(s) were inspected:
Intake #00008615, complaint related to responsive behaviours and prevention of abuse and neglect.
Intake #00011055, complaint related to prevention of abuse and neglect.

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Responsive Behaviours
- Prevention of Abuse and Neglect

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.