

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central West District**

609 Kumpf Drive, Suite 105  
Waterloo, ON, N2V 1K8  
Telephone: (888) 432-7901

**Original Public Report**

<b>Report Issue Date:</b> March 14, 2024	
<b>Inspection Number:</b> 2024-1399-0002	
<b>Inspection Type:</b> Critical Incident	
<b>Licensee:</b> Schlegel Villages Inc.	
<b>Long Term Care Home and City:</b> The Village of Riverside Glen, Guelph	
<b>Lead Inspector</b> Brittany Nielsen (705769)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b>	

**INSPECTION SUMMARY**

<p>The inspection occurred onsite on the following date(s): March 11-12, 2024</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> <li>Intake: #00107173 - regarding falls prevention and management</li> </ul>
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The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Falls Prevention and Management

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## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.