

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

Central East District  
33 King Street West, 4th Floor  
Oshawa, ON, L1H 1A1  
Telephone: (844) 231-5702

## Public Report

**Report Issue Date:** June 3, 2025

**Inspection Number:** 2025-1218-0002

**Inspection Type:**

Critical Incident

Follow up

**Licensee:** Omni Quality Living (East) Limited Partnership by its general partner, Omni Quality Living (East) GP Ltd.

**Long Term Care Home and City:** Riverview Manor Nursing Home, Peterborough

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): May 27-30, 2025 and June 3, 2025

The following intake(s) were inspected:

- Intake: #00129173 - Follow-up #: 1 - FLTCA, 2021 - s. 19 (2) (c).
- Intake: #00140591 - Follow-up #: 1 - O. Reg. 246/22 - s. 40.
- Intake: #00140592 - Follow-up #: 1 - FLTCA, 2021 - s. 6 (7) .
- Intake: #00146399 - Improper care of resident .
- Intake: #00146577 - Physical abuse of resident by staff .
- Intake: #00148544 - Fall Resident resulting in injury.

## Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #003 from Inspection #2024-1218-0003 related to FLTCA, 2021, s. 19 (2) (c)

Order #002 from Inspection #2025-1218-0001 related to O. Reg. 246/22, s. 40

Order #001 from Inspection #2025-1218-0001 related to FLTCA, 2021, s. 6 (7)

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services  
Housekeeping, Laundry and Maintenance Services  
Prevention of Abuse and Neglect



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Falls Prevention and Management

## **INSPECTION RESULTS**

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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