

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Original Public Report

Report Issue Date: February 23, 2024	
Inspection Number: 2024-1579-0001	
Inspection Type: Critical Incident	
Licensee: Corporation of the County of Grey	
Long Term Care Home and City: Rockwood Terrace Home for the Aged, Durham	
Lead Inspector Dianne Tone (000686)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): February 13-16, 2024

The following intake(s) were inspected:

- Intake: #00103274/Medical Emergency

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Infection Prevention and Control

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INSPECTION RESULTS

WRITTEN NOTIFICATION: Dealing with Medical Emergencies

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 268 (4) 1. vi.

Emergency plans

s. 268 (4) The licensee shall ensure that the emergency plans provide for the following:

1. Dealing with emergencies, including, without being limited to,
vi. medical emergencies,

The Licensee failed to follow their medical emergency plan.

Rational and Summary

There was a medical emergency that required specific interventions. They were not provided as required.

When the medical emergency plan was not followed it could have negatively impacted the outcome for the resident.

Sources: Resident clinical record, Interviews with DOC, RN, Home's policy medical emergency plan.

[000686]