



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prévues le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**

Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de  
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Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
February 16, 2011	2011_134_2671_15Feb150006	Complaint - log # O-002701
<b>Licensee/Titulaire</b> Omni Health Care Limited Partnership on behalf of 0760444 B.C. Ltd. as General Partner, Peterborough, ON, K9K 2M9 Fax #: 705-742-9197		
<b>Long-Term Care Home/Foyer de soins de longue durée</b> Rosebridge Manor 131 Roses Bridge Road R.R. #2 Jasper, ON, K0G 1G0 Fax # 1-613- 283-9012		
<b>Name of Inspector(s)/Nom de l'inspecteur(s)</b> Colette Asselin, # 134		
<b>Inspection Summary/Sommaire d'inspection</b>		
<p>The purpose of this inspection was to conduct a complaint inspection related to resident care and services.</p> <p>During the course of the inspection, the inspector spoke with The Director of Nursing, 3 Registered Practical Nurses and the Administrator.</p> <p>During the course of the inspection, the inspector reviewed the resident's health records and the Attending Physician's Agreement.</p> <p>The following Inspection Protocols were used during this inspection:</p> <ul style="list-style-type: none"> <li>• Medication Inspection Protocol</li> <li>• Sufficient Staffing</li> </ul> <p>Findings of Non-Compliance were found during this inspection. The following action was taken:</p> <p>2 WN 1 VPC</p>		

**NON- COMPLIANCE / (Non-respectés)**
**Definitions/Définitions**

**WN** – Written Notifications/Avis écrit  
**VPC** – Voluntary Plan of Correction/Plan de redressement volontaire  
**DR** – Director Referral/Régisseur envoyé  
**CO** – Compliance Order/Ordres de conformité  
**WAO** – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

**WN #1:** The Licensee has failed to comply with LTCHA, 2007, S.O. 2007 c. 8, s. 6

(9) The licensee shall ensure that the following are documented:

3. The effectiveness of the plan of care.

**Findings:**

- The effectiveness of a treatment was not documented in the interdisciplinary progress notes.

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**WN # 2:** The Licensee has failed to comply with the with O. Reg 79/10, s. 8

(1) Where the Act or this Regulation requires the licensee of a long-term care home to have, institute or otherwise put in place any plan, policy, protocol, procedure, strategy or system, the licensee is required to ensure that the plan, policy, protocol, procedure, strategy or system,

- (a) is in compliance with and is implemented in accordance with all applicable requirements under the Act; and
- (b) is complied with.

**Findings:**

- As per section 82 (4) of the O. Reg 79/10 the licensee is required to enter into the appropriate written agreement under section 83 or 84 with every physician or registered nurse in the extended class retained or appointed under subsection (2) or (3).
- The Home has an Attending Physician Agreement between physicians and Rosebridge Manor.
- Section 3.7 of the Attending Physician Agreement specifies that the Attending Physician shall document on the resident's health record upon admission and upon subsequent visit to maintain continuity and ongoing evaluation of all medical services as these relate to clinical diagnosis.
- The transcripts of clinical observations made by the attending physician upon his visit are delivered to the home at a later date and eventually filed in the residents' progress notes as late entries.

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