

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

Ottawa District  
347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

## Original Public Report

Report Issue Date: November 20, 2024

Inspection Number: 2024-1177-0003

Inspection Type:  
Complaint

Licensee: 0760444 B.C. Ltd. as General Partner on behalf of Omni Health Care  
Limited Partnership

Long Term Care Home and City: Rosebridge Manor, Jasper

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 13, 14, 19, 20, 2024

The following intake(s) were inspected:

- Intake: #00131171-Complaint with care concerns for a resident.

The following Inspection Protocols were used during this inspection:

Infection Prevention and Control  
Prevention of Abuse and Neglect

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Falls Prevention and Management

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

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Non-compliance with: O. Reg. 246/22, s. 54 (2)

Falls prevention and management

s. 54 (2) Every licensee of a long-term care home shall ensure that when a resident has fallen, the resident is assessed and that a post-fall assessment is conducted using a clinically appropriate assessment instrument that is specifically designed for falls. O. Reg. 246/22, s. 54 (2); O. Reg. 66/23, s. 11.

The licensee has failed to ensure that a post fall assessment was completed for a resident after they had fallen while being assisted by Personal Support Workers (PSW's). The PSW's did not inform the registered staff that a resident had fallen during care.

Sources: Resident's health records, the home's investigation file, Resident Falls and Post Fall Assessment policy and interviews with Registered Practical Nurses (RPN's) and PSW's.