

Ministry of Long-Term Care

Long-Term Care Operations Division

Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor

London, ON, N6A 5R2

Telephone: (800) 663-3775

Original Public Report

Report Issue Date: July 20, 2023

Inspection Number: 2023-1311-0003

Inspection Type:

Critical Incident System

Licensee: Caressant-Care Nursing and Retirement Homes Limited

Long Term Care Home and City: Caressant Care Courtland, Courtland

Lead Inspector

Christie Birch (740898)

Inspector Digital Signature

Additional Inspector(s)

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): July 18, 19, 2023

The following intake(s) were completed during this inspection:

- Intake: #00086059 - CIS # 2826-000009-23 and Intake: #00090297 - CIS # 2826-000018-23:
Related to falls of residents resulting in injury.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.