

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

## Original Public Report

**Report Issue Date:** September 23, 2024

**Inspection Number:** 2024-1311-0002

**Inspection Type:**

Critical Incident

**Licensee:** Caressant-Care Nursing and Retirement Homes Limited

**Long Term Care Home and City:** Caressant Care Courtland, Courtland

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 17-19, 2024

The following intake(s) were inspected:

Intake: #00121075 - CIS-2826-000024-24 - Related to Resident Care and Support Services.

Intake: #00125257 - CIS-2826-000027-24 - Related to Resident Care and Support Services.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services  
Infection Prevention and Control

## INSPECTION RESULTS

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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