

**Inspection Report under
the Long-Term Care
Homes Act, 2007****Rapport d'inspection en vertu
de la Loi de 2007 sur les
foyers de soins de longue
durée****Long-Term Care Operations Division
Long-Term Care Inspections Branch****Division des opérations relatives aux
soins de longue durée
Inspection de soins de longue durée**Hamilton Service Area Office
119 King Street West 11th Floor
HAMILTON ON L8P 4Y7
Telephone: (905) 546-8294
Facsimile: (905) 546-8255Bureau régional de services de
Hamilton
119, rue King Ouest 11^{ième} étage
HAMILTON ON L8P 4Y7
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Report Date(s)/ Date(s) du Rapport	Inspection No/ No de l'inspection	Log #/ No de registre	Type of Inspection / Genre d'inspection
Oct 27, 2021	2021_877632_0017 (A1)	012624-21	Complaint

Licensee/Titulaire de permisShalom Manor Long Term Care Home
12 Bartlett Avenue Grimsby ON L3M 4N5**Long-Term Care Home/Foyer de soins de longue durée**Shalom Manor Long Term Care Home
12 Bartlett Avenue Grimsby ON L3M 4N5**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

Amended by YULIYA FEDOTOVA (632) - (A1)

Amended Inspection Summary/Résumé de l'inspection modifié

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This public inspection report has been revised to reflect revoking of non-compliance with O. Reg. 79/10, s. 208.5 (no written request to the licensee to be discharged because of the pandemic was provided by the resident or their SDM: O. Reg. 79/10, s. 147.1(1) did not apply and the home was not obligated under s. 208.5). The Complaint inspection #2021_877632_0017 was completed on October 1, 2021. A copy of the revised report is attached.

Issued on this 27th day of October, 2021 (A1)

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.

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Licensee/Titulaire de permis

Shalom Manor Long Term Care Home
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Long-Term Care Home/Foyer de soins de longue durée

Shalom Manor Long Term Care Home
12 Bartlett Avenue Grimsby ON L3M 4N5

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

Amended by YULIYA FEDOTOVA (632) - (A1)

Amended Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): August 26-27, 30-31, September 1-3, 7-10, 13-14 (on-site); September 15-17, 20-21, October 1, 2021 (off-site).

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The following intake was completed during this Complaint inspection:

log #012624-21 - related to Admission and Discharge.

The following Critical Incident System (CIS) inspection was conducted concurrently with this complaint inspection:

log #021959-20, 012239-21, 013303-21 - related to Falls,

log #012235-21, 001423-21 - related to Abuse and Neglect,

log #022505-20, 026045-20, 001762-21 - related to Medications.

During the course of the inspection, the inspector(s) spoke with the Chief Executive Officer (CEO), Director of Resident Care (DRC), Associate DRC, Infection Prevention and Control (IPAC) Lead, Director of Finance and Administration, Manager of Environmental Services, Maintenance Manager, Environmental Services staff, Systems Co-ordinator, Admission Co-ordinator, Physiotherapist (PT), personal support workers (PSWs), registered nurses (RNs), registered practical nurses (RPNs), Patient Care Managers (HNHB Home and Community Care Support Services), residents and their families.

During the course of the inspection, the inspectors toured the home and completed the IPAC checklist, Cooling Air Temperature requirements inspection, observed residents and staff interactions, reviewed clinical health records, relevant home policies and procedures, and other pertinent documents.

**The following Inspection Protocols were used during this inspection:
Admission and Discharge**

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During the course of the original inspection, Non-Compliances were issued.

- 1 WN(s)**
- 0 VPC(s)**
- 0 CO(s)**
- 0 DR(s)**
- 0 WAO(s)**

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.)</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

(A1)**The following Non-Compliance has been Revoked / La non-conformité suivante
a été révoquée: WN #1**

**WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 208.5 Re-
admission, pandemic discharges****Specifically failed to comply with the following:****s. 208.5 (1) Where a person who was discharged under section 147.1 seeks re-
admission to the home from which they were discharged three months or less
from the date of discharge, placement co-ordinators and licensees are exempt
from complying with the requirements under Part III of the Act to the extent
necessary to effect the re-admission and the following modifications are made
respecting the application of Part III of the Act:**

- 1. The person shall be deemed to be eligible for admission to the home.**
- 2. The person is not required to make the application for authorization of
admission in writing.**
- 3. The licensee shall be deemed to have approved the person's admission
under subsection 44 (7) of the Act.**
- 4. The person shall be placed in the re-admission category of the waiting list
referred to in section 177 or section 202, whichever applies, unless the person
would otherwise be placed in a higher ranking category.**
- 5. The appropriate placement co-ordinator shall authorize the admission only if
the person consents to the admission. O. Reg. 83/20, s. 3.**

Issued on this 27th day of October, 2021 (A1)**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**
Original report signed by the inspector.