



Ministry of Health and  
Long-Term Care

Ministère de la Santé et des  
Soins de longue durée

Inspection Report under  
the Long-Term Care  
Homes Act, 2007

Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée

Health System Accountability and  
Performance Division  
Performance Improvement and  
Compliance Branch

Division de la responsabilisation et de la  
performance du système de santé  
Direction de l'amélioration de la  
performance et de la conformité

Hamilton Service Area Office  
119 King Street West, 11th Floor  
HAMILTON, ON, L8P-4Y7  
Telephone: (905) 546-8294  
Facsimile: (905) 546-8255

Bureau régional de services de  
Hamilton  
119, rue King Ouest, 11<sup>ième</sup> étage  
HAMILTON, ON, L8P-4Y7  
Téléphone: (905) 546-8294  
Télécopieur: (905) 546-8255

**Public Copy/Copie du public**

| Report Date(s) /<br>Date(s) du Rapport | Inspection No /<br>No de l'inspection | Log # /<br>Registre no | Type of Inspection /<br>Genre d'inspection |
|--|---------------------------------------|------------------------|--|
| Dec 16, 2013                           | 2013_214146_0066                      | H-000814-<br>13        | Critical Incident<br>System                |

**Licensee/Titulaire de permis**

SHALOM VILLAGE NURSING HOME  
60 MACKLIN STREET NORTH, HAMILTON, ON, L8S-3S1

**Long-Term Care Home/Foyer de soins de longue durée**

SHALOM VILLAGE NURSING HOME  
70 MACKLIN STREET NORTH, HAMILTON, ON, L8S-3S1

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

BARBARA NAYKALYK-HUNT (146)

**Inspection Summary/Résumé de l'inspection**



The purpose of this inspection was to conduct a Critical Incident System inspection.

This inspection was conducted on the following date(s): December 11, 12, 13, 2013.

This inspection was conducted concurrently with 3 complaints H-002021-12, H-000186-13 and H-000146-13.

During the course of the inspection, the inspector(s) spoke with the administrator, Director of Care (DOC), registered staff, Personal Support Workers (PSW'S) and residents.

During the course of the inspection, the inspector(s) toured the home area, observed residents, reviewed resident health records and policies and procedures related to responsive behaviours.

The following Inspection Protocols were used during this inspection:  
Responsive Behaviours

There are no findings of Non-Compliance as a result of this inspection.

| <b>NON-COMPLIANCE / NON - RESPECT DES EXIGENCES</b> |                                       |
|---|---------------------------------------|
| <b>Legend</b>                                       | <b>Legendé</b>                        |
| WN – Written Notification                           | WN – Avis écrit                       |
| VPC – Voluntary Plan of Correction                  | VPC – Plan de redressement volontaire |
| DR – Director Referral                              | DR – Aiguillage au directeur          |
| CO – Compliance Order                               | CO – Ordre de conformité              |
| WAO – Work and Activity Order                       | WAO – Ordres : travaux et activités   |



Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 17th day of December, 2013

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

*ZAKA NAYKALYK - HUN*