

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: January 9, 2025

Inspection Number: 2025-1253-0001

Inspection Type:

Critical Incident

Licensee: CVH (No. 8) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)

Long Term Care Home and City: Shelburne Long Term Care Home, Shelburne

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 6-9, 2025

The following intake(s) were inspected:

- Intake: #00128871 related to resident care and services.
- Intake: #00129499 related to ARI Rhinovirus Outbreak.
- Intake: #00130929 related to ARI-COVID Outbreak.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Infection Prevention and Control

INSPECTION RESULTS

WRITTEN NOTIFICATION: CMOH and MOH

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 272

CMOH and MOH

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s. 272. Every licensee of a long-term care home shall ensure that all applicable directives, orders, guidance, advice or recommendations issued by the Chief Medical Officer of Health or a medical officer of health appointed under the Health Protection and Promotion Act are followed in the home.

The licensee failed to ensure that all applicable directives, orders, guidance, advice or recommendations issued by the Chief Medical Officer of Health or a medical officer of health appointed under the Health Protection and Promotion Act are followed by the staff.

Rationale and Summary

The Recommendations for Outbreak Prevention and Control in Institutions and Congregate Living Settings, revised April 2024, stated all health care workers or essential caregivers providing direct care to or interacting with a suspect or confirmed case of COVID-19 should wear eye protection (goggles, face shield, or safety glasses with side protection), gown, gloves, a well-fitted medical mask (surgical/procedure) or a fit-tested, seal-checked N95 respirator (or approved equivalent).

The Long-Term Care Home (LTCH) Inspector observed a visitor inside the resident room interacting with the resident who was on droplet contact precautions as a suspected case of COVID-19. The visitor was not wearing the appropriate PPE while interacting with the resident inside their room.

The IPAC Lead stated the visitor was expected to wear to full PPE before entering the room due to risk of the transmission of infection.

Sources: LTCH Inspector observation and interview with IPAC Lead.