

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District

33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

Public Report

Report Issue Date: April 4, 2025

Inspection Number: 2025-1273-0002

Inspection Type:

Critical Incident

Licensee: Shepherd Village Inc.

Long Term Care Home and City: Shepherd Lodge, Toronto

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 1, 2, 4, 2025

The inspection occurred offsite on the following date(s): April 3, 2025

The following intake(s) were inspected:

- An intake related to abuse.
- An intake related to falls prevention and management.

The following intakes were completed in this inspection:

- An intake related misuse/misappropriation of resident's money
- An intake related to abuse

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Prevention of Abuse and Neglect
Responsive Behaviours
Falls Prevention and Management

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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.

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