



Ministry of Health and
Long-Term Care

Ministère de la Santé et des Soins
de longue durée

Inspection Report under
the Long-Term Care
Homes Act, 2007

Rapport d'inspection prévue
sous la Loi de 2007 sur les foyers
de soins de longue durée

Long-Term Care Homes Division
Long-Term Care Inspections Branch

Division des foyers de soins de
longue durée
Inspection de soins de longue durée

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Public Copy/Copie du public

Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
May 28, 2019	2019_684604_0010	017579-17, 022251- 17, 004198-18, 004139-19, 006011-19	Critical Incident System

Licensee/Titulaire de permis

AXR Operating (National) LP, by its general partners
c/o Revera Long Term Care Inc. 5015 Spectrum Way, Suite 600 MISSISSAUGA ON
L4W 0E4

Long-Term Care Home/Foyer de soins de longue durée

Sherwood Court Long Term Care Centre
300 Ravineview Drive Maple ON L6A 3P8

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

SHIHANA RUMZI (604), LAURIE MORRISON (747)

Inspection Summary/Résumé de l'inspection



The purpose of this inspection was to conduct a Critical Incident System inspection.

This inspection was conducted on the following date(s): April 11, 12, 15, 16, 17, 18, 23, 24, 25, 26, 29, 30, and May 1, and 2, 2019.

The following Critical Incident System (CIS) report inspections were carried out:

- CIS report, intake #017579-17, related to resident to resident alleged abuse**
- CIS report, intake log #022251-17, related to resident to resident alleged abuse**
- CIS report, intake #004198-18, related to care not provided to the resident**
- CIS report, intake log #004139-19, related to an identified injury which resulted in the resident transfer to hospital for further assessment.**
- CIS report, intake log #006011-19, related to alleged neglect related to identified care not being provided.**

A Voluntary Plan of Corrective (VPC) action related to s. 6 (7) of the Long-Term Care Homes Act, S.O. 2007, was identified in this report for resident #001 and will be issued under concurrent Complaint Report inspection report #2019_684604_0008, intake #006737-19.

During the course of the inspection, the inspector(s) spoke with the Associate Director of Care (ADOC), Physiotherapy (PT), Registered Nurse (RN), Registered Practical Nurse (RPN), and Personal Support Worker (PSW).

During the course of the inspection, the inspector conducted observations on staff to resident interactions, provisions of care, conducted reviews of resident health records, home's complaint and Critical Incident System (CIS) report binder, and relevant policies and procedures.

The following Inspection Protocols were used during this inspection:
Falls Prevention
Responsive Behaviours



During the course of this inspection, Non-Compliances were not issued.

- 0 WN(s)
- 0 VPC(s)
- 0 CO(s)
- 0 DR(s)
- 0 WAO(s)

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend	Légende
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.



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Issued on this 28th day of May, 2019

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.