



Ministry of Health and Long-Term Care

Inspection Report under the Long-Term Care Homes Act, 2007

Ministère de la Santé et des Soins de longue durée

Rapport d'inspection sous la Loi de 2007 sur les foyers de soins de longue durée

**Health System Accountability and Performance Division
Performance Improvement and Compliance Branch**

**Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformité**

Toronto Service Area Office
5700 Yonge Street, 5th Floor
TORONTO, ON, M2M-4K5
Telephone: (416) 325-9660
Facsimile: (416) 327-4486

Bureau régional de services de Toronto
5700, rue Yonge, 5e étage
TORONTO, ON, M2M-4K5
Téléphone: (416) 325-9660
Télécopieur: (416) 327-4486

Public Copy/Copie du public

Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Oct 9, 2014	2014_189120_0062	T-001213-14	Follow up

Licensee/Titulaire de permis

CORPORATION OF THE COUNTY OF SIMCOE
1110 Highway 26, Midhurst, ON, L0L-1X0

Long-Term Care Home/Foyer de soins de longue durée

SIMCOE MANOR HOME FOR THE AGED
5988 – 8th Line, Beeton, ON, L0G-1A0

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

BERNADETTE SUSNIK (120)

Inspection Summary/Résumé de l'inspection



**Ministry of Health and
Long-Term Care**

**Ministère de la Santé et des
Soins de longue durée**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

The purpose of this inspection was to conduct a Follow up inspection.

This inspection was conducted on the following date(s): September 24, 2014

An inspection (2012-168202-0030) was previously conducted on December 19, 2012 and an Order #001 was issued on January 3, 2013 for non-compliance regarding insufficient lighting levels in resident rooms and corridors. During this follow-up inspection, confirmation was made that the conditions laid out in the Order have been met. See below for additional findings.

During the course of the inspection, the inspector(s) spoke with the Administrator and Environmental Services Supervisor.

During the course of the inspection, the inspector(s) toured the home and took illumination levels of various corridors, one resident bedroom, one resident ensuite washroom, three dining rooms, one tub/shower room and one activity room. Post inspection, lighting levels and floor plans for the home's common areas were submitted by the licensee and reviewed.

**The following Inspection Protocols were used during this inspection:
Safe and Secure Home**

Findings of Non-Compliance were found during this inspection.



NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Legendé</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>



WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 18. Every licensee of a long-term care home shall ensure that the lighting requirements set out in the Table to this section are maintained. O. Reg. 79/10, s. 18.

TABLE

Homes to which the 2009 design manual applies

Location - Lux

Enclosed Stairways - Minimum levels of 322.92 lux continuous consistent lighting throughout

All corridors - Minimum levels of 322.92 lux continuous consistent lighting throughout

In all other areas of the home, including resident bedrooms and vestibules, washrooms, and tub and shower rooms. - Minimum levels of 322.92 lux

All other homes

Location - Lux

Stairways - Minimum levels of 322.92 lux continuous consistent lighting throughout

All corridors - Minimum levels of 215.28 lux continuous consistent lighting throughout

In all other areas of the home - Minimum levels of 215.28 lux

Each drug cabinet - Minimum levels of 1,076.39 lux

At the bed of each resident when the bed is at the reading position - Minimum levels of 376.73 lux

O. Reg. 79/10, s. 18, Table; O. Reg. 363/11, s. 4

Findings/Faits saillants :

1. The licensee did not ensure that lighting levels throughout the home were maintained as set out in the lighting Table, specifically resident accessible common spaces, tub/shower rooms, common washrooms and resident ensuite washrooms. The home was re-built in 1992 and therefore the lighting Table with the section identified as "all other homes" applies to the home.

Previously identified non-compliant lighting levels for areas such as resident bedrooms and corridors were confirmed to be compliant during the inspection on September 24, 2014.

Accompanied by the home's Environmental Services Supervisor (ESS), illumination levels were taken by the Inspector on September 24, 2014, using a portable analog Sekonic Handi Lumi illumination meter. All efforts were taken to reduce natural light



sources by using blinds or drapes. In all cases, the light meter was held 3 feet above the floor and held parallel to the floor, towards sources of artificial light and away from any sources of natural light. Readings were taken in areas where activities normally take place such as walking, reading, crafts, watching television, eating, grooming and toileting. Readings were not taken throughout the home, but in representative areas for the home's tub/shower room, resident bedroom, resident ensuite washroom, common areas such as a dining room, activity room, t.v. lounge and several corridors. The minimum required lux level for all of these areas is 215.28.

Readings were taken in the Essa, Nottawasaga and Tosoronto Dining rooms. Discussion was held with the ESS regarding the light levels at the entrance to the Essa dining room which was equipped with 4 pot lights. One table situated near the entrance was affected with illumination levels of 100 lux. All other areas of all 3 dining rooms were compliant.

Confirmation was made that each resident ensuite washroom was the same size and similarly equipped with the same lighting fixtures. One washroom (#231) was therefore chosen as a representative ensuite washroom. The room was equipped with two separate light fixtures, one fluorescent tube with a white opaque lens mounted on the wall over the mirror and one centrally in the room on the ceiling that was provided with a yellow opaque lens. Both fixtures were compliant, however the area over the toilet which was several feet away from the central light source was 190 lux. Discussion was held with the ESS that the opaque lens or the type and age of light bulb would contribute to the lower illumination levels.

The Essa tub/shower room was used as a representative of all the other tub/shower rooms in the home after confirmation was made with the ESS that they were all the same size, configuration and installed with the same lighting fixtures. The toilet room, located in a separate room between the shower and tub rooms was over 12 feet long with the toilet at one end and sink and mirror on the opposite end. The room was equipped with one light mounted above the mirror and sink. The lux over the toilet was 75. The sink area was compliant.

The shower stall was equipped with a square light with yellow opaque lens, was 110 lux. The area just outside the shower area was equipped with a brighter light fixture with over 300 lux, but did not spill over into the shower area. The area just in front of a sink and mirror located opposite the tub was approximately 200 lux and was identified to be a grooming area.



**Ministry of Health and
Long-Term Care**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Ministère de la Santé et des
Soins de longue durée**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

The activity room located in the Tosoronto home area was equipped with approximately 5 dome lights mounted to the tray ceiling in the centre of the room, however due to the direct sunlight coming into the room, even with the shades drawn, it was difficult to get an accurate reading. The licensee (ESS) was requested to confirm the illumination levels by taking the readings at night time. The ESS took lighting levels in the Tosoronto activity room, Essa t.v. lounge, Innisfil activity room, Innisfil family room and Innisfil t.v. lounge between September 24 and October 2, 2014 after dark to eliminate natural light interference. The common areas chosen were representative of similar rooms in other home areas. The lux levels and floor plan drawings were provided to the Inspector for review on October 8, 2014 and discussed with the ESS. Some areas in each common space were identified to be below 215.28 lux.

The lighting levels within the Innisfil activity room were 135 lux in a sitting area where only 3 spot lights mounted to a track were provided and 105 lux at the entrance to the room.

The lighting levels within the Innisfil family room were approximately 185 lux near the entrance to the room which was equipped with 8 pot lights. Several of the pot lights were below the required 215.28 lux.

The Innisfil t.v. lounge was 110 lux at the back over a table where track lighting was provided and the Essa t.v. lounge was 150 lux at the entrance and above a counter where possible activities may take place.

Discussions were held with both the Administrator and the ESS who stated that they had intentions of ensuring that all areas of the building would be evaluated for illumination levels and plans would be prepared to address those areas. [s. 18]

Additional Required Actions:

CO # - 001 will be served on the licensee. Refer to the "Order(s) of the Inspector".



**Ministry of Health and
Long-Term Care**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Ministère de la Santé et des
Soins de longue durée**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**THE FOLLOWING NON-COMPLIANCE AND/OR ACTION(S)/ORDER(S) HAVE
BEEN COMPLIED WITH/**

**LES CAS DE NON-RESPECTS ET/OU LES ACTIONS ET/OU LES ORDRES
SUIVANT SONT MAINTENANT CONFORME AUX EXIGENCES:**

**COMPLIED NON-COMPLIANCE/ORDER(S)
REDRESSEMENT EN CAS DE NON-RESPECT OU LES ORDERS:**

REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / NO DE L'INSPECTION	INSPECTOR ID #/ NO DE L'INSPECTEUR
O.Reg 79/10 s. 18.	CO #001	2012_168202_0030	120

Issued on this 9th day of October, 2014

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs



**Ministry of Health and
Long-Term Care**

**Ministère de la Santé et
des Soins de longue durée**

Order(s) of the Inspector
Pursuant to section 153 and/or
section 154 of the *Long-Term Care
Homes Act, 2007*, S.O. 2007, c.8

Ordre(s) de l'inspecteur
Aux termes de l'article 153 et/ou
de l'article 154 de la *Loi de 2007 sur les foyers
de soins de longue durée*, L.O. 2007, chap. 8

**Health System Accountability and Performance Division
Performance Improvement and Compliance Branch**

**Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformité**

Public Copy/Copie du public

**Name of Inspector (ID #) /
Nom de l'inspecteur (No) :** BERNADETTE SUSNIK (120)

**Inspection No. /
No de l'inspection :** 2014_189120_0062

**Log No. /
Registre no:** T-001213-14

**Type of Inspection /
Genre
d'inspection:** Follow up

**Report Date(s) /
Date(s) du Rapport :** Oct 9, 2014

**Licensee /
Titulaire de permis :** CORPORATION OF THE COUNTY OF SIMCOE
1110 Highway 26, Midhurst, ON, L0L-1X0

**LTC Home /
Foyer de SLD :** SIMCOE MANOR HOME FOR THE AGED
5988 – 8th Line, Beeton, ON, L0G-1A0

**Name of Administrator /
Nom de l'administratrice
ou de l'administrateur :** Susan Fagan

To CORPORATION OF THE COUNTY OF SIMCOE, you are hereby required to comply with the following order(s) by the date(s) set out below:



**Ministry of Health and
Long-Term Care**

**Ministère de la Santé et
des Soins de longue durée**

Order(s) of the Inspector
Pursuant to section 153 and/or
section 154 of the *Long-Term Care
Homes Act, 2007*, S.O. 2007, c.8

Ordre(s) de l'inspecteur
Aux termes de l'article 153 et/ou
de l'article 154 de la *Loi de 2007 sur les foyers
de soins de longue durée*, L.O. 2007, chap. 8

Order # / Ordre no : 001	Order Type / Genre d'ordre : Compliance Orders, s. 153. (1) (b)
-------------------------------------	--

Pursuant to / Aux termes de :

O.Reg 79/10, s. 18. Every licensee of a long-term care home shall ensure that the lighting requirements set out in the Table to this section are maintained. O. Reg. 79/10, s. 18.

TABLE

Homes to which the 2009 design manual applies

Location - Lux

Enclosed Stairways - Minimum levels of 322.92 lux continuous consistent lighting throughout

All corridors - Minimum levels of 322.92 lux continuous consistent lighting throughout

In all other areas of the home, including resident bedrooms and vestibules, washrooms, and tub and shower rooms. - Minimum levels of 322.92 lux

All other homes

Location - Lux

Stairways - Minimum levels of 322.92 lux continuous consistent lighting throughout

All corridors - Minimum levels of 215.28 lux continuous consistent lighting throughout

In all other areas of the home - Minimum levels of 215.28 lux

Each drug cabinet - Minimum levels of 1,076.39 lux

At the bed of each resident when the bed is at the reading position - Minimum levels of 376.73 lux

O. Reg. 79/10, s. 18, Table; O. Reg. 363/11, s. 4

Order / Ordre :



**Ministry of Health and
Long-Term Care**

Order(s) of the Inspector
Pursuant to section 153 and/or
section 154 of the *Long-Term Care
Homes Act, 2007*, S.O. 2007, c.8

**Ministère de la Santé et
des Soins de longue durée**

Ordre(s) de l'inspecteur
Aux termes de l'article 153 et/ou
de l'article 154 de la *Loi de 2007 sur les foyers
de soins de longue durée*, L.O. 2007, chap. 8

The licensee shall prepare and submit a plan that summarizes when the lighting levels in the home (excluding corridors and resident rooms) will be addressed to ensure that all other areas meet the minimum guidelines as outlined in the lighting Table under "all other homes".

The plan shall be submitted to Bernadette.susnik@ontario.ca by November 14, 2014.

The plan shall be implemented by September 30, 2015 unless prior notification is received in writing to extend the compliance date.

Grounds / Motifs :

1. The licensee did not ensure that lighting levels throughout the home were maintained as set out in the lighting Table, specifically resident accessible common spaces, tub/shower rooms, common washrooms and resident ensuite washrooms. The home was re-built in 1992 and therefore the lighting Table with the section identified as "all other homes" applies to the home.

Previously identified non-compliant lighting levels for areas such as resident bedrooms and corridors were confirmed to be compliant during the inspection on September 24, 2014.

Accompanied by the home's Environmental Services Supervisor (ESS), illumination levels were taken by the Inspector on September 24, 2014, using a portable analog Sekonic Handi Lumi illumination meter. All efforts were taken to reduce natural light sources by using blinds or drapes. In all cases, the light meter was held 3 feet above the floor and held parallel to the floor, towards sources of artificial light and away from any sources of natural light. Readings were taken in areas where activities normally take place such as walking, reading, crafts, watching television, eating, grooming and toileting. Readings were not taken throughout the home, but in representative areas for the home's tub/shower room, resident bedroom, resident ensuite washroom, common areas such as a dining room, activity room, t.v. lounge and several corridors. The minimum required lux level for all of these areas is 215.28.

Readings were taken in the Essa, Nottawasaga and Tosoronto Dining rooms. Discussion was held with the ESS regarding the light levels at the entrance to the Essa dining room which was equipped with 4 pot lights. One table situated near the entrance was affected with illumination levels of 100 lux. All other areas of all 3 dining rooms were compliant.

Order(s) of the Inspector

Pursuant to section 153 and/or
section 154 of the *Long-Term Care
Homes Act, 2007*, S.O. 2007, c.8

Ordre(s) de l'inspecteur

Aux termes de l'article 153 et/ou
de l'article 154 de la *Loi de 2007 sur les foyers
de soins de longue durée*, L.O. 2007, chap. 8

Confirmation was made that each resident ensuite washroom was the same size and similarly equipped with the same lighting fixtures. One washroom (#231) was therefore chosen as a representative ensuite washroom. The room was equipped with two separate light fixtures, one fluorescent tube with a white opaque lens mounted on the wall over the mirror and one centrally in the room on the ceiling that was provided with a yellow opaque lens. Both fixtures were compliant, however the area over the toilet which was several feet away from the central light source was 190 lux. Discussion was held with the ESS that the opaque lens or the type and age of light bulb would contribute to the lower illumination levels.

The Essa tub/shower room was used as a representative of all the other tub/shower rooms in the home after confirmation was made with the ESS that they were all the same size, configuration and installed with the same lighting fixtures. The toilet room, located in a separate room between the shower and tub rooms was over 12 feet long with the toilet at one end and sink and mirror on the opposite end. The room was equipped with one light mounted above the mirror and sink. The lux over the toilet was 75. The sink area was compliant.

The shower stall was equipped with a square light with yellow opaque lens, was 110 lux. The area just outside the shower area was equipped with a brighter light fixture with over 300 lux, but did not spill over into the shower area. The area just in front of a sink and mirror located opposite the tub was approximately 200 lux and was identified to be a grooming area.

The activity room located in the Tosoronto home area was equipped with approximately 5 dome lights mounted to the tray ceiling in the centre of the room, however due to the direct sunlight coming into the room, even with the shades drawn, it was difficult to get an accurate reading. The licensee (ESS) was requested to confirm the illumination levels by taking the readings at night time. The ESS took lighting levels in the Tosoronto activity room, Essa t.v. lounge, Innisfil activity room, Innisfil family room and Innisfil t.v. lounge between September 24 and October 2, 2014 after dark to eliminate natural light interference. The common areas chosen were representative of similar rooms in other home areas. The lux levels and floor plan drawings were provided to the Inspector for review on October 8, 2014 and discussed with the ESS. Some areas in each common space were identified to be below 215.28 lux.



**Ministry of Health and
Long-Term Care**

Order(s) of the Inspector

Pursuant to section 153 and/or
section 154 of the *Long-Term Care
Homes Act, 2007*, S.O. 2007, c.8

**Ministère de la Santé et
des Soins de longue durée**

Ordre(s) de l'inspecteur

Aux termes de l'article 153 et/ou
de l'article 154 de la *Loi de 2007 sur les foyers
de soins de longue durée*, L.O. 2007, chap. 8

The lighting levels within the Innisfil activity room were 135 lux in a sitting area where only 3 spot lights mounted to a track were provided and 105 lux at the entrance to the room.

The lighting levels within the Innisfil family room were approximately 185 lux near the entrance to the room which was equipped with 8 pot lights. Several of the pot lights were below the required 215.28 lux.

The Innisfil t.v. lounge was 110 lux at the back over a table where track lighting was provided and the Essa t.v. lounge was 150 lux at the entrance and above a counter where possible activities may take place.

Discussions were held with both the Administrator and the ESS who stated that they had intentions of ensuring that all areas of the building would be evaluated for illumination levels and plans would be prepared to address those areas.

(120)

This order must be complied with by /

Vous devez vous conformer à cet ordre d'ici le : Sep 30, 2015



**Ministry of Health and
Long-Term Care**

Order(s) of the Inspector

Pursuant to section 153 and/or
section 154 of the *Long-Term Care
Homes Act, 2007*, S.O. 2007, c.8

**Ministère de la Santé et
des Soins de longue durée**

Ordre(s) de l'inspecteur

Aux termes de l'article 153 et/ou
de l'article 154 de la *Loi de 2007 sur les foyers
de soins de longue durée*, L.O. 2007, chap. 8

REVIEW/APPEAL INFORMATION

TAKE NOTICE:

The Licensee has the right to request a review by the Director of this (these) Order(s) and to request that the Director stay this (these) Order(s) in accordance with section 163 of the Long-Term Care Homes Act, 2007.

The request for review by the Director must be made in writing and be served on the Director within 28 days from the day the order was served on the Licensee.

The written request for review must include,

- (a) the portions of the order in respect of which the review is requested;
- (b) any submissions that the Licensee wishes the Director to consider; and
- (c) an address for services for the Licensee.

The written request for review must be served personally, by registered mail or by fax upon:

Director
c/o Appeals Coordinator
Performance Improvement and Compliance Branch
Ministry of Health and Long-Term Care
1075 Bay Street, 11th Floor
TORONTO, ON
M5S-2B1
Fax: 416-327-7603



**Ministry of Health and
Long-Term Care**

Order(s) of the Inspector

Pursuant to section 153 and/or
section 154 of the *Long-Term Care
Homes Act, 2007*, S.O. 2007, c.8

**Ministère de la Santé et
des Soins de longue durée**

Ordre(s) de l'inspecteur

Aux termes de l'article 153 et/ou
de l'article 154 de la *Loi de 2007 sur les foyers
de soins de longue durée*, L.O. 2007, chap. 8

When service is made by registered mail, it is deemed to be made on the fifth day after the day of mailing and when service is made by fax, it is deemed to be made on the first business day after the day the fax is sent. If the Licensee is not served with written notice of the Director's decision within 28 days of receipt of the Licensee's request for review, this(these) Order(s) is(are) deemed to be confirmed by the Director and the Licensee is deemed to have been served with a copy of that decision on the expiry of the 28 day period.

The Licensee has the right to appeal the Director's decision on a request for review of an Inspector's Order(s) to the Health Services Appeal and Review Board (HSARB) in accordance with section 164 of the *Long-Term Care Homes Act, 2007*. The HSARB is an independent tribunal not connected with the Ministry. They are established by legislation to review matters concerning health care services. If the Licensee decides to request a hearing, the Licensee must, within 28 days of being served with the notice of the Director's decision, give a written notice of appeal to both:

Health Services Appeal and Review Board and the Director

Attention Registrar
151 Bloor Street West
9th Floor
Toronto, ON M5S 2T5

Director
c/o Appeals Coordinator
Performance Improvement and Compliance
Branch
Ministry of Health and Long-Term Care
1075 Bay Street, 11th Floor
TORONTO, ON
M5S-2B1
Fax: 416-327-7603

Upon receipt, the HSARB will acknowledge your notice of appeal and will provide instructions regarding the appeal process. The Licensee may learn more about the HSARB on the website www.hsarb.on.ca.



**Ministry of Health and
Long-Term Care**

Order(s) of the Inspector
Pursuant to section 153 and/or
section 154 of the *Long-Term Care
Homes Act, 2007*, S.O. 2007, c.8

**Ministère de la Santé et
des Soins de longue durée**

Ordre(s) de l'inspecteur
Aux termes de l'article 153 et/ou
de l'article 154 de la *Loi de 2007 sur les foyers
de soins de longue durée*, L.O. 2007, chap. 8

RENSEIGNEMENTS SUR LE RÉEXAMEN/L'APPEL

PRENDRE AVIS

En vertu de l'article 163 de la Loi de 2007 sur les foyers de soins de longue durée, le titulaire de permis peut demander au directeur de réexaminer l'ordre ou les ordres qu'il a donné et d'en suspendre l'exécution.

La demande de réexamen doit être présentée par écrit et est signifiée au directeur dans les 28 jours qui suivent la signification de l'ordre au titulaire de permis.

La demande de réexamen doit contenir ce qui suit :

- a) les parties de l'ordre qui font l'objet de la demande de réexamen;
- b) les observations que le titulaire de permis souhaite que le directeur examine;
- c) l'adresse du titulaire de permis aux fins de signification.

La demande écrite est signifiée en personne ou envoyée par courrier recommandé ou par télécopieur au:

Directeur
a/s Coordinateur des appels
Direction de l'amélioration de la performance et de la conformité
Ministère de la Santé et des Soins de longue durée
1075, rue Bay, 11^e étage
Ontario, ON
M5S-2B1
Fax: 416-327-7603

Les demandes envoyées par courrier recommandé sont réputées avoir été signifiées le cinquième jour suivant l'envoi et, en cas de transmission par télécopieur, la signification est réputée faite le jour ouvrable suivant l'envoi. Si le titulaire de permis ne reçoit pas d'avis écrit de la décision du directeur dans les 28 jours suivant la signification de la demande de réexamen, l'ordre ou les ordres sont réputés confirmés par le directeur. Dans ce cas, le titulaire de permis est réputé avoir reçu une copie de la décision avant l'expiration du délai de 28 jours.



**Ministry of Health and
Long-Term Care**

Order(s) of the Inspector

Pursuant to section 153 and/or
section 154 of the *Long-Term Care
Homes Act, 2007*, S.O. 2007, c.8

**Ministère de la Santé et
des Soins de longue durée**

Ordre(s) de l'inspecteur

Aux termes de l'article 153 et/ou
de l'article 154 de la *Loi de 2007 sur les foyers
de soins de longue durée*, L.O. 2007, chap. 8

En vertu de l'article 164 de la Loi de 2007 sur les foyers de soins de longue durée, le titulaire de permis a le droit d'interjeter appel, auprès de la Commission d'appel et de révision des services de santé, de la décision rendue par le directeur au sujet d'une demande de réexamen d'un ordre ou d'ordres donnés par un inspecteur. La Commission est un tribunal indépendant du ministère. Il a été établi en vertu de la loi et il a pour mandat de trancher des litiges concernant les services de santé. Le titulaire de permis qui décide de demander une audience doit, dans les 28 jours qui suivent celui où lui a été signifié l'avis de décision du directeur, faire parvenir un avis d'appel écrit aux deux endroits suivants :

À l'attention du registraire
Commission d'appel et de révision
des services de santé
151, rue Bloor Ouest, 9e étage
Toronto (Ontario) M5S 2T5

Directeur
a/s Coordinateur des appels
Direction de l'amélioration de la performance et de la
conformité
Ministère de la Santé et des Soins de longue durée
1075, rue Bay, 11e étage
Ontario, ON
M5S-2B1
Fax: 416-327-7603

La Commission accusera réception des avis d'appel et transmettra des instructions sur la façon de procéder pour interjeter appel. Les titulaires de permis peuvent se renseigner sur la Commission d'appel et de révision des services de santé en consultant son site Web, au www.hsarb.on.ca.

Issued on this 9th day of October, 2014

Signature of Inspector /

Signature de l'inspecteur :

Name of Inspector /

Nom de l'inspecteur : BERNADETTE SUSNIK

Service Area Office /

Bureau régional de services : Toronto Service Area Office