

Inspection Report under  
the Long-Term Care  
Homes Act, 2007

Rapport d'inspection prévue  
sous *la Loi de 2007 sur les foyers  
de soins de longue durée*

Long-Term Care Homes Division  
Long-Term Care Inspections Branch

Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Nov 28, 2019	2019_559142_0029	013050-19, 013178- 19, 013503-19, 014442-19, 018518- 19, 019218-19, 019625-19, 020376-19	Critical Incident System

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**Licensee/Titulaire de permis**

The Royale Development GP Corporation as general partner of The Royale  
Development LP  
302 Town Centre Blvd. Suite 300 MARKHAM ON L3R 0E8

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**Long-Term Care Home/Foyer de soins de longue durée**

Granite Ridge Care Community  
5501 Abbott Street East Stittsville ON K2S 2C5

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

JANET MCPARLAND (142)

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**Inspection Summary/Résumé de l'inspection**

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The purpose of this inspection was to conduct a Critical Incident System inspection.

This inspection was conducted on the following date(s): October 30-31, November 1, 4-6, 2019.

This inspection included the following critical incident reports (CIR): Log #'s 013178-19 (CIR #2879-000024-19), 013503-19 (CIR #2879-000025-19), 014442-19 (CIR #2879-000026-19), 018518-19 (CIR #2879-000034-19), 019218-19 (CIR #2879-000036-19), 019625-19 (CIR #2879-000038-19), 020376-19 (CIR #2879-000042-19) related to an incident that caused injury to a resident for which the resident was taken to hospital and which resulted in a significant change in the resident's health status. -Log #013050-19 (CIR #2879-000023-19) related to resident to resident alleged abuse.

During the course of the inspection, the inspector(s) spoke with residents, Personal Support Workers (PSWs), Registered Nurses (RN), Registered Practical Nurses (RPNs), the Director of Care (DOC), and the Administrator.

In addition, the Inspector reviewed resident health care records, observed resident care and resident to resident interactions.

The following Inspection Protocols were used during this inspection:

Falls Prevention

Prevention of Abuse, Neglect and Retaliation

Responsive Behaviours

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**Issued on this 28th day of November, 2019**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**