



**Inspection Report
under the Long-Term
Care Homes Act, 2007**

**Rapport d'inspection
prévus le Loi de 2007
les foyers de soins de
longue durée**

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
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Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date of inspection/Date de l'inspection January 25, 2011	Inspection No/ d'inspection 2011_105_2946_25Jan101110	Type of Inspection/Genre d'inspection L-00009 Complaint
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Licensee/Titulaire
Sprucedale Care Centre Inc. 96 Kittridge Ave. E. Strathroy ON N7G 2A8

Long-Term Care Home/Foyer de soins de longue durée
Sprucedale Care Centre 96 Kittridge Ave. E. Strathroy ON N7G 2A8

Name of Inspector/Nom de l'inspecteur(s)
June Osborn #105

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection related to resident care.

During the course of the inspection, the inspector spoke with the resident, an RPN, the DOC, the administrator, 2 PSWs.

During the course of the inspection, the inspector reviewed policies and procedures, tested the call bell system, checked the resident areas for clean bedding, discussed ability to highlight instructions with the medication administration system, and reviewed plans of care.

Findings of Non-Compliance were found during this inspection. The following action was taken:
1WN



NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with LTCHA 2007, S. O. 2007, c.8, s. 3(1)9.
Every licensee of a long-term care home shall ensure that the following rights of residents are fully respected and promoted:
9. Every resident has the right to have his or her participation in decision-making respected.

Findings:

1. An agreement exists between the licensee and the resident, allowing this resident to have her meals in her room until she transfers to another home area. It is verified that one nurse is persistent about the resident eating in the dining room.

Inspector ID #: 105

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.

Title: Date:

Date of Report:
January 27, 2011