

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Toronto District

5700 Yonge Street, 5th Floor
Toronto, ON, M2M 4K5
Telephone: (866) 311-8002

Public Report

Report Issue Date: April 3, 2025

Inspection Number: 2025-1215-0003

Inspection Type:

Critical Incident

Licensee: St. Clair O'Connor Community Inc.

Long Term Care Home and City: St. Clair O'Connor Community Nursing Home,
East York

INSPECTION SUMMARY

The inspection occurred on the following date(s): March 31, April 1-3, 2025.

The following intake(s) were inspected:

- Intake: #00141568 – [Critical Incident (CI): 2719-000002-25] – was related to a disease outbreak

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

INSPECTION RESULTS

WRITTEN NOTIFICATION: Infection prevention and control program

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)

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Infection prevention and control program

s. 102 (2) The licensee shall implement,

(b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

The licensee has failed to ensure that any standard or protocol issued by the Director with respect to infection prevention and control was implemented.

Specifically, IPAC Standard for Long-Term Care Homes, s. 9.1 (f) stated that the licensee shall ensure that Routine Practices and Additional Precautions were followed in the IPAC program. At minimum Additional Precautions shall include proper use of Personal Protective Equipment (PPE), including appropriate selection, application, removal, and disposal.

A PSW was observed donning PPE in the incorrect sequence. The PSW donned gloves then followed by eye protection, prior to entering a resident's room who was on additional precautions. The PSW acknowledged that they did not don PPE in the appropriate order.

Sources: Observation, home's personal protective equipment procedure diagram (Extendicare: PPE Donning Sequence) and interviews with a PSW and IPAC Lead.
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