



**Inspection Report  
under the Long-Term  
Care Homes Act, 2007**

**Rapport d'inspection  
prevue le Loi de 2007  
les foyers de soins de  
longue durée**

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de  
longue durée**

Division de la responsabilisation et de la performance du  
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<b>Date of inspection/Date de l'inspection</b> 03 March 2011	<b>Inspection No/ d'inspection</b> 2011_127_8564_02Mar161321	<b>Type of Inspection/Genre d'inspection</b> Critical Incident # H-00475
<b>Licensee/Titulaire</b> St. Joseph's Health System, 574 Northcliffe Avenue, Dundas ON L9H 7L9		
<b>Long-Term Care Home/Foyer de soins de longue durée</b> St. Joseph's Health Centre – Guelph, 100 Westmount Road, Guelph ON		
<b>Name of Inspector(s)/Nom de l'inspecteur(s)</b> Richard Hayden, Long Term Care Homes Inspector – Environmental Health #127		
<b>Inspection Summary / Sommaire d'inspection</b>		
<p>The purpose of this visit was to conduct a critical incident inspection.</p> <p>During the course of the inspection, the inspector spoke with maintenance staff; manager, environmental services; coordinator, quality, risk and patient safety; vice president clinical services; and assistant director of care.</p> <p>During the course of the inspection, the inspector confirmed the functionality of the elevators in the north wing.</p> <p>The following Inspection Protocols were used during this inspection:</p> <ul style="list-style-type: none"> <li>• Safe and Secure Home</li> </ul> <p>No findings of non-compliance were found during this inspection.</p>		

<b>Signature of Licensee or Representative of Licensee</b> Signature du Titulaire du représentant désigné	<b>Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.</b>
<b>Title:</b>	<b>Date of Report (if different from date(s) of inspection).</b> 07 March 2011