



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prevue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de
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Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

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Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
November 16, 17, and 18, 2010	2010_192_8564_17Nov150127	Critical Incident H - 01309

Licensee/Titulaire
St. Joseph's Health System, 574 Northcliffe Ave, Dundas, Ontario, L9H 7L9
Long-Term Care Home/Foyer de soins de longue durée
St. Joseph's Health Centre, 100 Westmount Road, Guelph, Ontario, N1H 5H8
Name of Inspector(s)/Nom de l'inspecteur(s)
Marilyn Tone Nursing Inspector # 167 Debora Saville Nursing Inspector # 192

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a critical incident inspection.

During the course of the inspection, the inspectors spoke with: CEO, VP of Clinical Services, DOC, Registered Practical Nurses', Personal Support Worker's and residents.

During the course of the inspection, the inspectors: Reviewed clinical records, policy and procedure, incident investigations, and training records.

The following Inspection Protocols were used during this inspection: Responsive Behaviours,

There are no findings of Non-Compliance as a result of this inspection.

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
	<i>Debora Saville</i>
Title:	Date of Report: (if different from date(s) of inspection).
	November 24, 2010