

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: December 10, 2024

Inspection Number: 2024-1507-0006

Inspection Type:
Critical Incident

Licensee: The Religious Hospitallers of St. Joseph of Cornwall, Ontario

Long Term Care Home and City: St. Joseph's Continuing Care Centre, Cornwall

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): December 5 and 6, 2024

The following intake(s) were inspected:

- Intake: #00130350 CI# 3012-000068-24 - Alleged improper/incompetent care of residents by staff.
- Intake: #00131349 CI# 3012-000072-24 - Alleged resident to resident physical abuse.
- Intake: #00132322 CI# 3012-000077-24 - Alleged staff to resident sexual abuse.

The following Inspection Protocols were used during this inspection:

Infection Prevention and Control
Prevention of Abuse and Neglect

INSPECTION RESULTS

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WRITTEN NOTIFICATION: Transferring and Positioning Techniques

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 40

Transferring and positioning techniques

s. 40. Every licensee of a long-term care home shall ensure that staff use safe transferring and positioning devices or techniques when assisting residents.

The licensee has failed to ensure that the staff used safe transferring techniques on a specified date when they transferred resident without the use of their mobility device and the assistance of another staff. During the interview with the Director of Care (DOC), they confirmed that the resident's plan of care indicated that two staff and a device were required for safe transfer.

Sources: resident's healthcare records and interview with Director of Care (DOC).



Inspection Report Under the
Fixing Long-Term Care Act, 2021

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