

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Ottawa District**

347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

## Public Report

**Report Issue Date:** September 18, 2025

**Inspection Number:** 2025-1507-0007

**Inspection Type:**

Complaint  
Critical Incident

**Licensee:** The Religious Hospitallers of St. Joseph of Cornwall, Ontario

**Long Term Care Home and City:** St. Joseph's Continuing Care Centre, Cornwall

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 16, 17, 18, 2025.

The following intake(s) were inspected:

- Intake: #00155030 regarding an incident when a resident went missing for less than three hours and returned with no injuries.
- Intake: #00156302 regarding a complaint for a bed refusal in their admissions process.

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home  
Admission, Absences and Discharge

## INSPECTION RESULTS

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.