

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: October 22, 2025

Inspection Number: 2025-1507-0008

Inspection Type:
Critical Incident

Licensee: The Religious Hospitallers of St. Joseph of Cornwall, Ontario

Long Term Care Home and City: St. Joseph's Continuing Care Centre, Cornwall

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 20, 21, 22, 2025

The following intake(s) were inspected:

- Intake: 00157811 CI: 3012-000075-25 improper /incompetent care of a resident by a staff member.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services

INSPECTION RESULTS

WRITTEN NOTIFICATION: Transferring and Positioning Techniques

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 40

Transferring and positioning techniques

s. 40. Every licensee of a long-term care home shall ensure that staff use safe transferring and positioning devices or techniques when assisting residents.

The licensee has failed to ensure that staff used safe transferring and positioning techniques. On a specific date, a staff member transferred a resident from their chair to a bathtub using a mechanical transfer device without assistance from a second staff member, as required by the resident's plan of care.

Sources: review of resident's health record, home's policy Safe Handling and Movement (Minimal Lifts) Policy – revised November 2024, interviews with staff members.