

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: January 13, 2026

Inspection Number: 2026-1507-0001

Inspection Type:
Critical Incident

Licensee: The Religious Hospitallers of St. Joseph of Cornwall, Ontario

Long Term Care Home and City: St. Joseph's Continuing Care Centre, Cornwall

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 6, 7, 8, 9, 13, 2026.

The following Critical Incident (CI) were inspected:

-Intake: #00163128 /CI# 3012-000085-25 - related to a fall resulting in injury.

The following **Inspection Protocols** were used during this inspection:

Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Duty of licensee to comply with plan

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (7)

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Plan of care

s. 6 (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

On a specific day in November 2025, a resident was found to have fallen. The home's investigation review concluded that the resident falls prevention strategies were not implemented at the time of the fall as part of the care set out in their plan of care.

Source: The resident plan of care, home's investigation report, interview with staff.