



**Ministry of Health and  
Long-Term Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**

**Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée**

Sudbury Service Area Office  
159 Cedar Street Suite 403  
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Bureau régional de services de  
Sudbury  
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SUDBURY ON P3E 6A5  
Téléphone: (705) 564-3130  
Télécopieur: (705) 564-3133

**Public Copy/Copie du public**

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<b>Report Date(s) / Date(s) du rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Jul 11, 2018	2018_671684_0015	005521-18, 007975-18, 011524-18, 013818-18	Complaint

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**Licensee/Titulaire de permis**

St. Joseph's Health Centre of Sudbury  
1140 South Bay Road SUDBURY ON P3E 0B6

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**Long-Term Care Home/Foyer de soins de longue durée**

St. Joseph's Villa, Sudbury  
1250 South Bay Road SUDBURY ON P3E 6L9

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

SHELLEY MURPHY (684), STEPHANIE DONI (681)

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**Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Complaint inspection.**

**This inspection was conducted on the following date(s): July 3-6, 2018**

**The following intakes were inspected upon during this Complaint Inspection:**

**One complaint, submitted to the Director related to insufficient staffing;**

**One complaint, submitted to the Director relating to medication administration; as well as**

**One complaint, submitted to the Director relating to resident care concerns and housekeeping;**

**One complaint submitted to the Director related to resident care concerns was not inspected upon during this inspection.**

**A Critical Incident #2018\_671684\_0014 and a Follow Up Inspection #2018\_671684\_0016, were conducted concurrently with this Complaint inspection.**

**During the course of the inspection, the inspector(s) spoke with the Administrator, Director of Care (DOC), Assistant Director of Care (ADOC), Food Services Manager, Registered Practical Nurses (RPNs), Personal Care Attendants (PCAs), residents and families.**

**The Inspector(s) also conducted daily tours of the resident care areas, observed the provision of care and services to residents, reviewed relevant licensee policies, procedures, programs, and internal investigation files, human resource files and resident health care records.**

**The following Inspection Protocols were used during this inspection:**

**Accommodation Services - Housekeeping**

**Medication**

**Personal Support Services**

**Prevention of Abuse, Neglect and Retaliation**

**Sufficient Staffing**



During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

### NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

#### Legend

WN – Written Notification  
VPC – Voluntary Plan of Correction  
DR – Director Referral  
CO – Compliance Order  
WAO – Work and Activity Order

#### Legendé

WN – Avis écrit  
VPC – Plan de redressement volontaire  
DR – Aiguillage au directeur  
CO – Ordre de conformité  
WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.



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**Issued on this 12th day of July, 2018**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**