

**Ministry of Long-Term Care**  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Sudbury Service Area Office**  
159 Cedar St, Suite 403  
Canada, ON, P3E 6A5  
Telephone: (800) 663-6965  
sudburysao.moh@ontario.ca

## Original Public Report

<b>Report Issue Date:</b> October 28, 2022	
<b>Inspection Number:</b> 2022-1397-0002	
<b>Inspection Type:</b> Complaint Critical Incident System	
<b>Licensee:</b> St. Joseph's Health Centre of Sudbury	
<b>Long Term Care Home and City:</b> St. Joseph's Villa, Sudbury, Sudbury	
<b>Lead Inspector</b> Shannon Russell (692)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b> Justin McAuliffe #000698 was present during this inspection.	

## INSPECTION SUMMARY

<p>The Inspection occurred on the following date(s): October 17-20, 2022.</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> <li>Intake: Complaint regarding resident care concerns.</li> </ul>
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The following **Inspection Protocols** were used during this inspection:

- Residents' Rights and Choices
- Resident Care and Support Services
- Infection Prevention and Control
- Medication Management
- Safe and Secure Home

## INSPECTION RESULTS

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## Non-Compliance Remedied

**Non-compliance** was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

### **NC #01 remedied pursuant to FLTCA, 2021, s. 154 (2)**

O.Reg. 246/22, s. 12 (1) 3.

#### **Non-compliance with: O. Reg 246/22 s. 12 (1) 3.**

The licensee has failed to ensure that the door leading to the tub room on one of the four units was locked, when not supervised by staff.

### **Rationale and Summary**

Inspector #692 observed that the tub room door on a home area was not locked and there were not any staff observed in the area; the tub room was unattended.

The Inspector noted that there were chemicals readily accessible in the room; however, there were not any residents observed in proximity of the unlocked door.

The Director of Care (DOC) identified that tub room doors were to be closed and secured when staff were not present. During subsequent observations throughout the inspection the tub room door was noted to be locked and secure when unattended.

There was low risk of harm to residents, as there were not any residents in the area at time of the observation and there were no further observations.

Sources: Inspector #692's observations; the home's work order tracking; the home's Preventative Maintenance Schedule; and interviews with direct care staff and the DOC.

Date Remedy Implemented: October 17, 2022 (692)

### **NC #02 remedied pursuant to FLTCA, 2021, s. 154 (2)**

O.Reg. 246/22, s. 138 (1) (a) (ii)

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**Non-compliance with: O. Reg 246/22 s. 138 (1) (a) (ii)**

The licensee has failed to ensure that drugs were stored in a medication cart, that was secure and locked when unattended.

**Rationale and Summary**

Inspector #692 observed an unlocked medication cart that was stationed outside a resident's room, unattended. There were not any residents in close proximity to the unlocked cart.

Approximately three minutes later, a Registered Practical Nurse (RPN) exited a resident's room and returned to the unattended medication cart. The RPN identified that they had forgotten to lock the medication cart when they went into the resident's room and the cart was not within their sight; it was to be locked when unattended. The RPN locked the medication cart at this time and there were not any further observations of the medication cart being unlocked when unattended.

The DOC indicated that all medication carts were to be locked and secured when not supervised by the nurse.

There was low impact and low risk at the time of the observation as there were not any residents in the area of the unattended medication cart and it was corrected at the time.

**Sources:** Inspector #692's observation; the home's policy titled, "The Medication Pass", #3-6, last revised April 2021; and interviews with a RPN, a Registered Nurse (RN), and the DOC.

Date Remedy Implemented: October 17, 2022 (692)