

**Ministry of Long-Term Care**  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Ottawa District**  
347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

## Original Public Report

<b>Report Issue Date: September 26, 2023</b>	
<b>Inspection Number: 2023-1584-0004</b>	
<b>Inspection Type:</b> Critical Incident	
<b>Licensee:</b> The Corporations of the United Counties of Leeds and Grenville, the City of Brockville, the Town of Gananoque and the Town of Prescott	
<b>Long Term Care Home and City:</b> St. Lawrence Lodge, Brockville	
<b>Lead Inspector</b> Gabriella Kuilder (000726)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b> Polly Gray-Pattemore (740790)	

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 6-8, 2023.

The following intakes were completed in this Critical Incident (CI) inspection:

Intake: #00093771/ CI#M576-000033-23 related to a missing/unaccounted controlled substance.

Intake: #00095257/CI#M576-000036-23 related to fall resulting in a significant change in condition.

The following intake was completed in this inspection: Intake #00093970/CI#M576-000034-23 related to a fall resulting in a significant change in condition.

The following **Inspection Protocols** were used during this inspection:

- Medication Management
- Infection Prevention and Control
- Falls Prevention and Management

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## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Infection Prevention and Control Program

#### NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)

The licensee has failed to ensure that a standard issued by the Director with respect to infection prevention and control was complied with in accordance with section 1.1 under the Minister's Directive: COVID-19 response measures for long-term care homes.

Specifically, the Licensee shall ensure the COVID-19: Self-Assessment Audit Tool for Long-term Care Homes and Retirement Homes, 2nd Edition: July 22, 2022, is used in accordance with COVID-19 Guidance Document for Long-Term Care Homes in Ontario.

#### Rational and Summary

Infection Prevention and Control (IPAC) lead, provided to Inspector records of the COVID-19: Self-Assessment Audit Tool for Long-term Care Homes and Retirement Homes (December 23, 2021 version). Audits were completed on May 25, 2023, August 10, 2023, and September 8, 2023.

During an interview with the IPAC lead, they acknowledged that they were not aware of the updated COVID-19: Self-Assessment Audit Tool, published on July 22, 2022, and the December 23, 2021 version was currently in use.

The use of the 1st edition of the COVID-19: Self-Assessment Audit Tool for Long-term Care Homes and Retirement Homes published on December 23, 2021 presents a potential risk in the preparedness and response to COVID-19 outbreaks within the home.

**Sources:** Interview with IPAC lead, and record review of the Licensee's COVID-19: Self-Assessment Audit Tool for Long-term Care Homes and Retirement Homes.

[000726]



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**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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