



**Ministry of Health and  
Long-Term Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**

**Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée**

Ottawa Service Area Office  
347 Preston St Suite 420  
OTTAWA ON K1S 3J4  
Telephone: (613) 569-5602  
Facsimile: (613) 569-9670

Bureau régional de services d'Ottawa  
347 rue Preston bureau 420  
OTTAWA ON K1S 3J4  
Téléphone: (613) 569-5602  
Télécopieur: (613) 569-9670

## **Public Copy/Copie du public**

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<b>Report Date(s) / Date(s) du rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Mar 13, 2018	2018_548592_0004	029480-17, 004559-18	Complaint

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### **Licensee/Titulaire de permis**

St. Patrick's Home of Ottawa Inc.  
2865 Riverside Drive OTTAWA ON K1V 8N5

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### **Long-Term Care Home/Foyer de soins de longue durée**

St. Patrick's Home  
2865 Riverside Drive OTTAWA ON K1V 8N5

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### **Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

MELANIE SARRAZIN (592)

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## **Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Complaint inspection.**

**This inspection was conducted on the following date(s): March 02, 05, 07, 08 and 12, 2018**

**One complaint was inspected regarding the reporting of alleged physical abuse from a resident to co-residents (Log # 004559-18).**

**One Critical Incident was also inspected, Log # 029480-17 regarding the reporting of alleged physical abuse.**

**During the course of the inspection, the inspector(s) spoke with the home's President and Chief Executive Officer, the Vice President of Nursing (VPN), the Assistant Vice President of Nursing (AVPC), the Administrative Coordinator, Registered Nurses (R.N.), Registered Practical Nurses (R.P.N.), Personal Support Workers (PSW), Sitters and several Residents.**

**During the course of the inspection, the inspector conducted a tour of the resident care areas, reviewed residents' health care records, staff work routines, observed resident rooms, resident common areas, the delivery of resident care and services and staff to resident and resident to resident interactions.**

**The following Inspection Protocols were used during this inspection:  
Prevention of Abuse, Neglect and Retaliation  
Responsive Behaviours**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 13th day of March, 2018

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**