



**Ministry of Health and Long Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

**Ministère de la Santé et des Soins de longue durée**  
Division de la responsabilisation et de la performance du système de santé  
Direction de l'amélioration de la performance et de la conformité

Hamilton Service Area Office  
119 King Street West, 11<sup>th</sup> Floor  
Hamilton, ON L8P 4Y7

Bureau régional de services de Hamilton  
119, rue King Quest, 11<sup>th</sup> étage  
Hamilton, ON L8P 4Y7

Telephone: 905-546-8294  
Facsimile: 905-546-8255

Téléphone: 905-546-8294  
Télécopieur: 905-546-8255

<b>Inspection Report under the LTC Homes Act, 2007</b> <input checked="" type="checkbox"/> Public Copy <input type="checkbox"/> Licensee Copy	<b>Rapport d'inspection prévu de la Loi de 2007 les foyers de soins de longue durée</b> <input type="checkbox"/> Copie du Titulaire <input type="checkbox"/> Copie de la Publique	
<b>Date(s) of inspection/Date de l'inspection</b> August 24, 26, 2010	<b>Inspection No/ d'inspection</b> 2010_150_8569_24Au g105614	<b>Type of Inspection/Genre d'inspection</b> Complaint– Log # 0-142
<b>Licensee/Titulaire</b> St Patrick's Home of Ottawa Inc., 2865 Riverside Drive, Ottawa, Ontario, K1V 8N5, Fax 613-731-4056		
<b>Long-Term Care Home/Foyer de soins de longue durée</b> St Patrick's Home, 2865 Riverside Drive, Ottawa, Ontario, K1V 8N5, Fax 613-731-4056		
<b>Name of Inspector/Nom de l'inspecteur</b> Carole Baril (ID# 150)		
<b>Inspection Summary/Sommaire d'inspection</b>		
The purpose of this inspection was to conduct a complaint inspection related to care and services of an identified resident.		
During the course of the inspection, the inspectors spoke with: The members of the management team including the Vice President of Resident Care, Director of Care, registered staff and personal care worker.		
During the course of the inspection, the inspector: Reviewed the resident's health records, interviewed staff, interviewed and observed the resident's activities.		
The following Inspection Protocols were used during this inspection: Pain Inspection Protocol and the Reporting and Complaint Inspection Protocol.		
There are no findings of non-compliance as the result of this inspection.		

**Signature of Licensee or Designated Representative**  
Signature du Titulaire du représentant désigné

**Signature of Health System Accountability and Performance Division  
representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.**

Title:

Date:

**Date of Report (if different from date(s) of inspection).**

November 3, 2010