

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

Report Issue Date: September 20, 2023	
Inspection Number: 2023-1074-0005	
Inspection Type: Complaint	
Licensee: ManorCare Partners	
Long Term Care Home and City: Stirling Manor Nursing Home, Stirling	
Lead Inspector Darlene Murphy (103)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 14, 15, 18, 2023

The following intake(s) were inspected:

- Intake: #00096821 - Complaint related to resident care.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Housekeeping, Laundry and Maintenance Services
Infection Prevention and Control

INSPECTION RESULTS

WRITTEN NOTIFICATION: Hazardous Substances

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NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 97

The licensee failed to ensure a hazardous substance was kept inaccessible to residents at all times.

Rationale and Summary

A resident gained access to a hazardous substance and was alleged to have consumed an undetermined amount. The storage area for the hazardous substance was not locked at that time.

Failure to ensure hazardous substances are kept inaccessible to residents at all times, placed the resident at risk of serious harm.

Sources:

Interview with staff members and review of the resident's health care records. [103]