

Original Public Report

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| Report Issue Date | June 15, 2022 | | |
| Inspection Number | 2002_1116_0001 | | |
| Inspection Type | <input checked="" type="checkbox"/> Critical Incident System <input type="checkbox"/> Complaint <input checked="" type="checkbox"/> Follow-Up <input type="checkbox"/> Director Order Follow-up <input type="checkbox"/> Proactive Inspection <input type="checkbox"/> SAO Initiated <input type="checkbox"/> Post-occupancy <input type="checkbox"/> Other _____ | | |
| Licensee | Glen Hill Terrace Christian Homes Inc. | | |
| Long-Term Care Home and City | Glen Hill Strathaven – Bowmanville | | |
| Lead Inspector | Sami Jarour (570) | Inspector Digital Signature | |
| Additional Inspector(s) | Nicole Lemieux (721709) | | |

INSPECTION SUMMARY

The inspection occurred on the following date(s): May 24, 25, 26, 30, 31, June 1, 2, 2022

The following intake(s) were inspected:

- Intake # 000441-22, CIS report related to COVID-19 outbreak.
- Intake # 013512-21, Follow up to Compliance Order (CO) #001 from Inspection Report #2021_623626_0006 related to the LTCHA, 2007, s. 6. (7) with a compliance due date of October 11, 2021.

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance.

| Legislative Reference | Inspection # | Order # | Inspector (ID) who complied the order |
|--------------------------|------------------|---------|---------------------------------------|
| LTCHA, 2007 s. 6. (7) | 2021_623626_0006 | 001 | 570 |

The following **Inspection Protocols** were used during this inspection:

- Food, Nutrition and Hydration
- Infection Prevention and Control (IPAC)
- Resident Care and Support Services

INSPECTION RESULTS

WRITTEN NOTIFICATION – DIRECTIVE #3 FOR LONG-TERM CARE HOMES ISSUED BY THE CHIEF MEDICAL OFFICER OF HEALTH (CMOH).

NC#001 Written Notification pursuant to FLTCA, 2021, s. 154(1)1

Non-compliance with: O.Reg. 246/22, s. 272

The licensee has failed to ensure that universal masking being followed as required by Directive #3 for Long-Term Care Homes issued by the Chief Medical Officer of Health (CMOH).

Rationale and Summary

On May 3, 2022, Directive #3 was issued for Long-Term Care Homes under the Fixing Long-Term Care Act, 2021, referenced in section 77.7(6), paragraph 10 of the Health Protection and Promotion Act by the Chief Medical Officer of Health (CMOH) of Ontario. A requirement was made for LTCHs to implement Universal Masking. Homes must ensure that all staff and visitors wear a well-fitted medical mask for the entire duration of their shift/visit, while indoors, regardless of their COVID-19 vaccination status. These requirements also apply regardless of whether the home is in an outbreak or not.

On May 24, 2022, staff #112 was observed near residents wearing a surgical mask not covering their nose.

In an interview, staff #112 acknowledged the mask was not properly covering their nose.

In an interview, the Administrator indicated that the expectation at the home that all staff should always be wearing masks.

Not wearing properly fitted masks could potentially put residents at increased risk of infections.

Sources: Directive #3, observation during a meal service, interviews with staff #112 and the Administrator. [570]

WRITTEN NOTIFICATION – REPORTS RE CRITICAL INCIDENTS

NC#002 Written Notification pursuant to FLTCA, 2021, s. 154(1)1

Non-compliance with: O. Reg. 79/10, s. 107. (1) 5.

The licensee has failed to ensure that the Director was immediately informed of a disease outbreak in the home.

Rationale and Summary

A Critical Incident System (CIS) report was submitted to the Director related to a disease outbreak declared four days prior.

An interview with the Administrator, stated that the CIS report was submitted late and acknowledged the reporting requirements as per the legislation to the Director for a disease outbreak.

Sources: CIS report, interview with Administrator. [721709]