

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District
33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

Public Report

Report Issue Date: November 27, 2025

Inspection Number: 2025-1172-0003

Inspection Type:

Proactive Compliance Inspection

Licensee: Omni Quality Living (East) Limited Partnership by its general partner, Omni Quality Living (East) GP Ltd.

Long Term Care Home and City: Streamway Villa, Cobourg

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 24-27, 2025

The following intake(s) were inspected:

- Intake: #00162635 -Proactive Compliance Inspection.

The following **Inspection Protocols** were used during this inspection:

Continence Care
Skin and Wound Prevention and Management
Infection Prevention and Control

INSPECTION RESULTS

WRITTEN NOTIFICATION: General requirements

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 34 (1) 4.

General requirements

s. 34 (1) Every licensee of a long-term care home shall ensure that the following is complied with in respect of each of the organized programs required under sections 11 to 20 of the Act and each of the interdisciplinary programs required under section 53 of this Regulation:

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4. The licensee shall keep a written record relating to each evaluation under paragraph 3 that includes the date of the evaluation, the names of the persons who participated in the evaluation, a summary of the changes made and the date that those changes were implemented.

A written record for the home's continence and bowel Management program evaluation was not provided for 2023. The program evaluation reviewed for 2024 did not include all required items; the date the evaluation was completed, names of persons who participated and the date when any of the changes were identified and implemented .

Sources: Omni Quality Living Policy and Program Evaluation 2024.

The written record for the home's skin and wound care program evaluation for 2024 did not include the date of the evaluation, the names of the persons who participated in the evaluation, a summary of the changes made and the date that those changes were implemented.

Sources: Interviews with DOC and Omni Quality Living Policy and Program Evaluation 2024.



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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